ORIGINAL

BELLSOUTH

BellSouth Corporation

Suite 900 1133-21st Street, N.W. Washington, DC 20036-3351 Kathleen B. Levitz

Vice President-Federal Regulatory

kathleen.levitz@bellsouth.com

EX PARTE OR LATE FILED Fax 202 463 4198

202 463 4113

December 18, 2001

WRITTEN EX PARTE

Ms. Magalie Salas Secretary Federal Communications Commission The Portals 445 12th Street, S.W. Washington, D.C. 20554

RECEIVED

DEC 1 8 2001

FEBERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

Re: CC Docket No. 01-27

Dear Ms.Salas:

Attached are two files that Dr. Daniel Shiman requested that BellSouth provide to him. I sent these files electronically to Dr. Shiman on December 17, 2001.

In accordance with Commission rules, I am enclosing two copies of this notice and ask that you include them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz

Daniel Shiman (w/o attachments) CC:

Kathy Farroba

Jessica Rosenworcel

Susan Pié

James Davis-Smith

Nin, of Copies repid

Kennedy, Althea

From:

Levitz, Kathleen

Sent:

Monday, December 17, 2001 6:09 PM

Subject:

Kennedy, Althea FW: status





GA Status

3A Replication Status

Summary.xls

113001.z...

Please attach this e-mail and attachments to the

ex parte notice I have just sent to you. Thanks.

Kathie

----Original Message----

From: McElroy, Milton

Sent: Monday, December 17, 2001 5:25 PM

To: Levitz, Kathleen

Cc: Varner, Al

Subject: FW: status

Kathy,

Please see the attached GA Audit #3 update from KPMG.

Thanks Milton

----Original Message----

From: Kim, Sara [mailto:sarakim@kpmg.com] Sent: Monday, December 17, 2001 4:03 PM

To: McElroy, Milton Cc: Gray, Linda Subject: status

Milton-

Per Linda's request, here is the status report, as of 11/30/01.

<<GA Status Summary.xls>> <<GA Replication Status 113001.zip>>
Thanks,
Sara

Sara Kim

KPMG Consulting, Inc.

Voice Mail (Tysons): 703.747.6046 Engagement # (Atlanta): 404.927.4906

Mobile: 703.200.7510 sarakim@kpmg.com

GA Overall Status - S				
Domain.	Metric	Report No.	Status - Month I	Comments - Month I
oss	Average Response Time & Response Interval (Pre-			
	Ordering, Ordering)	OSS-1	BLS Phase II (BHM Phase I)	
	Interface Availability (Pre-Ordering)	OSS-2	Matched	
	Interface Availability (M&R)	OSS-3	Matched	
	Response Interval	OSS-4	Matched	
	Loop Makeup-Response Time-Manual	PO-1	Not Started	will not convert to PMAP
	Loop Makeup-Response Time-Electronic	PO-2	Not Started	will not convert to PMAP
Ordering	Acknowledgement Message Timeliness	0-1	Non Matched	Draft Exception, Issue sent 11/7
	Acknowledgement Message Completeness	0-2	Non Matched	Draft Exception 181
	Percent Flow-Through Service Requests-Summary	0-3	Retest	Starting with Aug data - Requested 11/28
	Percent Flow-Through Service Requests-Detail	0-4	Retest	Starting with Aug data - Requested 11/28
	Flow Through Error Analysis	O-5	Retest	Starting with Aug data - Requested 11/28
	CLEC LSR Information	O-6	LSR Detail	LSR Detail Metrics does not get data for this Metric OM validates this. There are no calculations involved.
	Percent Rejected Service Requests	0-7	Non Matched	Retested with Coding changes - Aug data, Issue sent 11/15
	T crosming potest estimate mediates	 	TVOIT INGLOTIOG	Issue for UNE Other Des
	Reject Interval	O-8	Non Matched	sent 11/6
	Firm Order Confirmation Timeliness	O-9	Non Matched	Retest - Coding change wit Aug data, Issue sent 11/26
	Service Inquiry with LSR FOC Response Time- Manual	O-10	Not Started	not converting to PMAP
	Firm Order Confirmation Timeliness and Reject Response Completeness	O-11	Non Matched	Requested RDUM instructions for replication 11/6
	Speed of Answer in Ordering Center	O-12	Matched	June
	LNP-Percent Rejected Service Requests	O-13	Not Started	will not convert to PMAP, waiting for Aug data

	LNP-Reject Interval Distribution & Average Reject			will not convert to PMAP,
		O-14	Not Started	waiting for Aug data
	LNP-Firm Order Confirmation Timeliness Interval Distribution & Firm Order Confirmation Average			will not convert to PMAP,
	Interval	O-15	Not Started	waiting for Aug data
Provisioning				
		P-1	Matched	
	Average Jeopardy Notice Interval & Percentage of			Draft Exception, waiting for
		P-2	Retest	Dec data
		P-3	Matched	
	Average Completion Interval (OCI) & Order			
	Completion Interval Distribution	P-4	Non Matched	Issue sent 11/7
				To be retested pending
			ì	resolution of Data Integrity
	Average Competion Notice Interval	P-5	Retest	Issue
	Percent Completions/Attempts without Notice or <			
	24 Hours Notice	P-6	Non Matched	Draft Exception
	Coordinated Customer Conversions	P-7	Retest	Draft Exception #180, start with Dec data
	Coordinated Customer Conversions-Hot Cut			
	Timeliness Percent within Interval & Average			
	Interval	P-7A	Matched	
	Coordinated Customer Conversions-Average			
	Recovery Time	P-7B	Matched	
	Hot Cut Conversions-Percent Provisioning Troubles			
		P-7C	Matched	
	Cooperative Acceptance Testing-Percent of xDSL			1
	Loops Tested	P-8	Matched	
	Percent Provisioning Troubles within 30 Days of			Coding changes starting with
	Service Order Completion	P-9	Retest	Oct data
	Total Service Order Cycle Time (TSOCT)	P-10	Matched	
	Service Order Accuarcy	P-11	Matched	
	LNP-Percent Missed Installation Appointments	P-12	No Values Published	
	LNP-Average Disconnect Timeliness Interval &			
	Disconnect Timeliness Interval Distribution -	<u> </u>	<u> </u>	
	Louisiana Only	P-13	No Values Published	
	LNP Total Service Order Cycle Time (TSOCT)	P-14	No Values Published	
M&R		1		Coding changes starting with
	Missed Repair Appointments	MR-1	Retest	Nov data
				Coding changes starting with
	Customer Troubles Report Rate	MR-2	Retest	Nov data

1		T		Coding changes starting with
	Maintenance Average Duration	MR-3	Retest	Nov data
				Coding changes starting with
	Percent Repeat Troubles within 30 Days	MR-4	Retest	Nov data
				Coding changes starting with
	Out of Service (OSS) > 24 Hours	MR-5	Retest	Nov data
	Average Answer Time-Repair Centers	MR-6	Matched	<u> </u>
	Mean Time to Notify CLEC of Network Outages	MR-7	Matched	
Billing			BLS Phase II (BHM Phase I)	
_	Invoice Accuracy	B-1		
			BLS Phase II (BHM Phase I)	
	Mean Time to Deliver Invoices	B-2		
			BLS Phase II (BHM Phase I)	
	Usage Data Delivery Accuracy	B-3		
			BLS Phase II (BHM Phase I)	
	Usage Data Delivery Completeness	B-4		
			BLS Phase II (BHM Phase I)	
	Usage Data Delivery Timeliness	B -5		
			BLS Phase II (BHM Phase I)	
	Mean Time to Deliver Usage	B-6		
	Recurring Charge Completeness	B-7	Matched	BLS needed to resend file
	Non-Recurring Charge Completeness	B-8	Matched	BLS needed to resend file
OS/DA	Speed to Answer Performance/Average Speed to Answer-Toll	OS-1	BLS Phase II (BHM Phase I)	
	Speed to Answer Performance/Percent Answered with "X" Seconds -Toll	OS-2	BLS Phase II (BHM Phase I)	
	Speed to Answer Performance/Average Speed to Answer-DA	OS-3	BLS Phase II (BHM Phase I)	
	Speed to Answer Performance/Percent Answered		BLS Phase II (BHM Phase I)	
	with "X" Seconds -DA	OS-4	,	
Database Update Information	Average Database Update Interval	D-1	Matched	
	Percent Database Update Accuracy	D-2	Matched	
	Percent NXXs & LRNs Loaded by the LERG		Matched	
	Effective Date	D-3		
E911			BLS Phase II (BHM Phase I)	
	Timeliness	E-1	, i	
			BLS Phase II (BHM Phase I)	
	Accuracy	E-2	, i	
			BLS Phase II (BHM Phase I)	
	Mean Interval	E-3		
TGP	Trunk Group Performace	TGP-1	Non Matched	T

Collocation	Collocation Average Response Time	C-1	Matched	
	Collocation Average Arrangement Time	C-2	Matched	
	Collocation Percent of Due Missed Dates	C-3	Matched	
Change Management	Timeliness of Change Management Notices	CM-1	Matched	
			Matched	
	Change Management Notice Average Delay Days	CM-2		
	Time of Documents Associated with Change	CM-3	Matched	
	Change Management Documentation Average		Matched	
	Delay Days	CM-4		1
	Notification of CLEC Interface Outages	CM-5	Matched	
Bona Fide/New Business Request	Percentage of BFR/NBR Requests Processed		Matched	
Process	within 30 Business Days	BFR-1		
1	Percentage of Quotes Provided for Authorized		Matched	
	BFR/NBR Requests Processed within X(10/30/60)			
	Business Days	BFR-2		

Summary:

Status	Month I	Month I Comments	Month II	Month II Comments
		Completed in		
BLS Phase II (BHM Phase I)	14	2000	14	Completed in 2000
Not Started	6		25	
Matched	29		27	
No Values Published	3		3	
Non Matched	9		4	
Retest		Move to new month	0	
CLEC LSR Detail Report		No values to calculate	1	
Total Metrics	74		74	

Status - Month II	Comments - Month II	Status - Month III	Comments - Month III
BLS Phase II (BHM Phase		BLS Phase II (BHM	Takan - Addition - garden, aggregation of a second of an action of the second of the s
1)		Phase I)	
Matched		Matched	
Matched		Matched	
Matched		Matched	
Not Started		Not Started	
Not Started		Not Started	
Not Started		Not Started	
Non Matched		Not Started	
Not Started		Not Started	
Not Started		Not Started	
Not Started		Not Started	
LSR Detail		LSR Detail	
Not Started		Not Started	
Not Started		Not Started	
Not Started		Not Started	
Not Started		Not Started	
Not Started Matched	July	Not Started Non Matched	Issue sent on 10/31 for Aug.
Not Started		Not Started	

	1		
Not Started		Not Started	
Not Started		Not Started	
Matched		Matched	
Not Started		Not Started	
Matched		Non Matched	Issue sent 10/12
Not Started		Not Started	
Not Started		Not Started	
Not Started		Not Started	
Not Started		Not Started	
Matched		Matched	
Matched		Matched	
Non Matched	Draft Exception - RDUM instructions	Not Started	
Matched		Matched	
Not Started		Not Started	
Matched		Non Matched	still in progress
Matched		Matched	
No Values Published		No Values Published	
No Values Published No Values Published		No Values Published No Values Published	
Not Started		Not Started	
Not Started		Not Started	

Not Started		Not Started	
Not Started		Not Started	
Not Started		Not Started	
	Issue sent 10/31, Draft		
Non Matched	Exception 129 from Phase I	Non Matched	Issue sent on 10/31 for Aug.
Matched		Matched	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
l)		Phase I)	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
l)		Phase I)	
BLS Phase II (BHM Phase	-	BLS Phase II (BHM	
I)		Phase I)	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
I)	l	Phase I)	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
1)		Phase I)	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
1)	İ	Phase I)	
Matched	BLS needed to resend file	Not Started	with October data
Matched	BLS needed to resend file	Not Started	with October data
BLS Phase II (BHM Phase		BLS Phase II (BHM	
I)		Phase I)	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
I)		Phase I)	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
1)		Phase I)	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
1)		Phase I)	
Matched		Matched	
Matched		Matched	
Matched		Matched	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
1)		Phase I)	
BLS Phase II (BHM Phase		BLS Phase II (BHM	
		Phase I)	
1)	1		
1)		BLS Phase II (BHM	
I) BLS Phase II (BHM Phase		BLS Phase II (BHM Phase I)	

Matched	Matched	
Matched	Matched	
Matched	Matched	<u> </u>
Matched	Matched	

Month III		Month III Comments
"	14	Completed in 2000
	29	
	22	
	3	
	5	
	0	
	1	
	74	

NO.	INDEX	DOMAIN	DESCRIPTION	DATA	STATUS
1	A.1.1.1	ORDERING	% Rejected Service Requests - Mechanized/Residence/Electronic/State	DDS	In Progress
2	A.1.1.2	ORDERING	% Rejected Service Requests - Mechanized/Business/Electronic/State	DDS	In Progress
3	A.1.1.3	ORDERING	% Rejected Service Requests - Mechanized/Design (Specials)/Electronic/State	DDS	In Progress
4	A.1.1.4	ORDERING	% Rejected Service Requests - Mechanized/PBX/Electronic/State	DDS	In Progress
5	A.1.1.5	ORDERING	% Rejected Service Requests - Mechanized/Centrex/Electronic/State	DDS	In Progress
6	A.1.1.6	ORDERING	% Rejected Service Requests - Mechanized/ISDN/Electronic/State	DDS	In Progress
7	A.1.2.1	ORDERING	% Rejected Service Requests - Partially Mechanized/Residence/Partial Electronic/State	DDS	In Progress
8	A.1.2.2	ORDERING	% Rejected Service Requests - Partially Mechanized/Business/Partial Electronic/State	DDS	In Progress
9	A.1.2.3	ORDERING	% Rejected Service Requests - Partially Mechanized/Design (Specials)/Partial Electronic/State	DDS	In Progress
		ORDERING	% Rejected Service Requests - Partially Mechanized/PBX/Partial Electronic/State	DDS	In Progress
11	A.1.2.5	ORDERING	% Rejected Service Requests - Partially Mechanized/Centrex/Partial Electronic/State	DDS	In Progress
12	A.1.2.6	ORDERING	% Rejected Service Requests - Partially Mechanized/ISDN/Partial Electronic/State	DDS	In Progress
	A.1.3.1	ORDERING	% Rejected Service Requests - Non-Mechanized/Residence/Manual/State	DDS	In Progress
14	A.1.3.2	ORDERING	% Rejected Service Requests - Non-Mechanized/Business/Manual/State	DDS	In Progress
15	A.1.3.3	ORDERING	% Rejected Service Requests - Non-Mechanized/Design (Specials)/Manual/State	DDS	In Progress
16	A.1.3.4	ORDERING	% Rejected Service Requests - Non-Mechanized/PBX/Manual/State	DDS	In Progress
17	A.1.3.5	ORDERING	% Rejected Service Requests - Non-Mechanized/Centrex/Manual/State	DDS	In Progress
18	A.1.3.6	ORDERING	% Rejected Service Requests - Non-Mechanized/ISDN/Manual/State	DDS	In Progress
19	A.1.4.1	ORDERING	Reject Interval - Mechanized/Residence/Electronic/State	DDS	In Progress
20	A.1.4.2	ORDERING	Reject Interval - Mechanized/Business/Electronic/State	DDS	In Progress
21	A.1.4.3	ORDERING	Reject Interval - Mechanized/Design (Specials)/Electronic/State	DDS	In Progress
22	A.1.4.4	ORDERING	Reject Interval - Mechanized/PBX/Electronic/State	DDS	In Progress
23	A.1.4.5	ORDERING	Reject Interval - Mechanized/Centrex/Electronic/State	DDS	In Progress
24	A.1.4.6	ORDERING	Reject Interval - Mechanized/ISDN/Electronic/State	DDS	In Progress
25	A.1.5.1	ORDERING	Reject Interval - Partially Mechanized - 24 hours/Residence/Partial Electronic/State	DDS	Retired
26	A.1.5.2	ORDERING	Reject Interval - Partially Mechanized - 24 hours/Business/Partial Electronic/State	DDS	Retired
27	A.1.5.3	ORDERING	Reject Interval - Partially Mechanized - 24 hours/Design (Specials)/Partial Electronic/State	DDS	Retired
28	A.1.5.4	ORDERING	Reject Interval - Partially Mechanized - 24 hours/PBX/Partial Electronic/State	BARNEY	Retired
29	A.1.5.5	ORDERING	Reject Interval - Partially Mechanized - 24 hours/Centrex/Partial Electronic/State	BARNEY	Retired
30	A.1.5.6	ORDERING	Reject Interval - Partially Mechanized - 24 hours/ISDN/Partial Electronic/State	BARNEY	Retired
31	A.1.6.1	ORDERING	Reject Interval - Partially Mechanized - 18 hours/Residence/State	DDS	Retired
32	A.1.6.2	ORDERING	Reject Interval - Partially Mechanized - 18 hours/Business/State	DDS	Retired
	A.1.6.3	ORDERING	Reject Interval - Partially Mechanized - 18 hours/Design (Specials)/State	DDS	Retired
	A.1.6.4	ORDERING	Reject Interval - Partially Mechanized - 18 hours/PBX/State	DDS	Retired
35	A.1.6.5	ORDERING	Reject Interval - Partially Mechanized - 18 hours/Centrex/State	DDS	Retired
36	A.1.6.6	ORDERING	Reject Interval - Partially Mechanized - 18 hours/ISDN/State	DDS	Retired
37	A.1.7.1	ORDERING	Reject Interval - Partially Mechanized - 10 hours/Residence/State	DDS	In Progress
38	A.1.7.2	ORDERING	Reject Interval - Partially Mechanized - 10 hours/Business/State	DDS	In Progress
39	A.1.7.3	ORDERING	Reject Interval - Partially Mechanized - 10 hours/Design (Specials)/State	DDS	In Progress

40 A.1.7.4	ORDERING	Reject Interval - Partially Mechanized - 10 hours/PBX/State	DDS	In Progress
41 A.1.7.5	ORDERING	Reject Interval - Partially Mechanized - 10 hours/Centrex/State	DDS	In Progress
42 A.1.7.6	ORDERING	Reject Interval - Partially Mechanized - 10 hours/ISDN/State	DDS	In Progress
43 A.1.8.1	ORDERING	Reject Interval - Non-Mechanized/Residence/Manual/State	DDS	In Progress
44 A.1.8.2	ORDERING	Reject Interval - Non-Mechanized/Business/Manual/State	DDS	In Progress
45 A.1.8.3	ORDERING	Reject Interval - Non-Mechanized/Design (Specials)/Manual/State	DDS	In Progress
46 A.1.8.4	ORDERING	Reject Interval - Non-Mechanized/PBX/Manual/State	DDS	In Progress
47 A.1.8.5	ORDERING	Reject Interval - Non-Mechanized/Centrex/Manual/State	DDS	In Progress
48 A.1.8.6	ORDERING	Reject Interval - Non-Mechanized/ISDN/Manual/State	DDS	In Progress
49 A.1.9.1	ORDERING	FOC Timeliness - Mechanized/Residence/Electronic/State	DDS	Completed
50 A.1.9.2	ORDERING	FOC Timeliness - Mechanized/Business/Electronic/State	DDS	Completed
51 A.1.9.3	ORDERING	FOC Timeliness - Mechanized/Design (Specials)/Electronic/State	DDS	Completed
52 A.1.9.4	ORDERING	FOC Timeliness - Mechanized/PBX/Electronic/State	BARNEY	Completed
53 A.1.9.5	ORDERING	FOC Timeliness - Mechanized/Centrex/Electronic/State	BARNEY	Completed
54 A.1.9.6	ORDERING	FOC Timeliness - Mechanized/ISDN/Electronic/State	BARNEY	Completed
55 A.1.10.1	ORDERING	FOC Timeliness - Partially Mechanized/Residence/Partial Electronic/State	DDS	Retired
56 A.1.10.2	ORDERING	FOC Timeliness - Partially Mechanized/Business/Partial Electronic/State	DDS	Retired
57 A.1.10.3	ORDERING	FOC Timeliness - Partially Mechanized/Design (Specials)/Partial Electronic/State	DDS	Retired
58 A.1.10.4	ORDERING	FOC Timeliness - Partially Mechanized/PBX/Partial Electronic/State	BARNEY	Retired
59 A.1.10.5	ORDERING	FOC Timeliness - Partially Mechanized/Centrex/Partial Electronic/State	BARNEY	Retired
60 A.1.10.6	ORDERING	FOC Timeliness - Partially Mechanized/ISDN/Partial Electronic/State	BARNEY	Retired
61 A.1.11.1	ORDERING	FOC Timeliness - Partially Mechanized - 18 hours/Residence/State	DDS	In Progress
62 A.1.11.2	ORDERING	FOC Timeliness - Partially Mechanized - 18 hours/Business/State	DDS	In Progress
63 A.1.11.3	ORDERING	FOC Timeliness - Partially Mechanized - 18 hours/Design (Specials)/State	DDS	In Progress
64 A.1.11.4	ORDERING	FOC Timeliness - Partially Mechanized - 18 hours/PBX/State	DDS	In Progress
65 A.1.11.5	ORDERING	FOC Timeliness - Partially Mechanized - 18 hours/Centrex/State	DDS	In Progress
66 A.1.11.6	ORDERING	FOC Timeliness - Partially Mechanized - 18 hours/ISDN/State	DDS	In Progress
67 A.1.12.1	ORDERING	FOC Timeliness - Partially Mechanized - 10 hours/Residence/State	DDS	In Progress
68 A.1.12.2	ORDERING	FOC Timeliness - Partially Mechanized - 10 hours/Business/State	DDS	In Progress
69 A.1.12.3	ORDERING	FOC Timeliness - Partially Mechanized - 10 hours/Design (Specials)/State	DDS	In Progress
70 A.1.12.4	ORDERING	FOC Timeliness - Partially Mechanized - 10 hours/PBX/State	DDS	In Progress
71 A.1.12.5	ORDERING	FOC Timeliness - Partially Mechanized - 10 hours/Centrex/State	DDS	In Progress
72 A.1.12.6	ORDERING	FOC Timeliness - Partially Mechanized - 10 hours/ISDN/State	DDS	In Progress
73 A.1.13.1	ORDERING	FOC Timeliness - Non-Mechanized/Residence/Manual/State	DDS	In Progress
74 A.1.13.2	ORDERING	FOC Timeliness - Non-Mechanized/Business/Manual/State	DDS	In Progress
75 A.1.13.3	ORDERING	FOC Timeliness - Non-Mechanized/Design (Specials)/Manual/State	DDS	In Progress
76 A.1.13.4	ORDERING	FOC Timeliness - Non-Mechanized/PBX/Manual/State	DDS	In Progress
77 A.1.13.5	ORDERING	FOC Timeliness - Non-Mechanized/Centrex/Manual/State	DDS	In Progress
78 A.1.13.6	ORDERING	FOC Timeliness - Non-Mechanized/ISDN/Manual/State	DDS	In Progress
79 A.1.14.1	ORDERING	FOC & Reject Response Complete (Expected) - Mechanized/Residence/Electronic/State	DDS	In Progress
80 A.1.14.2	ORDERING	FOC & Reject Response Complete (Expected) - Mechanized/Business/Electronic/State	DDS	In Progress
81 A.1.14.3	ORDERING	FOC & Reject Response Complete (Expected) - Mechanized/Design (Specials)/Electronic/State	DDS	In Progress

82 A.1.14.4	ORDERING	FOC & Reject Response Complete (Expected) - Mechanized/PBX/Electronic/State	DDS	In Progress
83 A.1.14.5		FOC & Reject Response Complete (Expected) - Mechanized/Centrex/Electronic/State	DDS	In Progress
84 A.1.14.6		FOC & Reject Response Complete (Expected) - Mechanized/ISDN/Electronic/State	DDS	In Progress
85 A.1.15.1		FOC & Reject Response Complete (Expected) - Partially Mechanized/Residence/Partial Electronic/State	DDS	In Progress
86 A.1.15.2.		FOC & Reject Response Complete (Expected) - Partially Mechanized/Business/Partial Electronic/State	DDS	In Progress
87 A.1.15.3	ORDERING	FOC & Reject Response Complete (Expected) - Partially Mechanized/Design (Specials)/Partial Electronic	DDS	In Progress
88 A.1.15.4	ORDERING	FOC & Reject Response Complete (Expected) - Partially Mechanized/PBX/Partial Electronic/State	DDS	In Progress
89 A.1.15.5	ORDERING	FOC & Reject Response Complete (Expected) - Partially Mechanized/Centrex/Partial Electronic/State	DDS	In Progress
90 A.1.15.6	ORDERING	FOC & Reject Response Complete (Expected) - Partially Mechanized/ISDN/Partial Electronic/State	DDS	In Progress
91 A.1.16.1	ORDERING	FOC & Reject Response Complete (Expected) - Non-Mechanized/Residence/Manual/State	DDS	In Progress
92 A.1.16.2	ORDERING	FOC & Reject Response Complete (Expected) - Non-Mechanized/Business/Manual/State	DDS	In Progress
93 A.1.16.3	ORDERING	FOC & Reject Response Complete (Expected) - Non-Mechanized/Design (Specials)/Manual/State	DDS	In Progress
94 A.1.16.4		FOC & Reject Response Complete (Expected) - Non-Mechanized/PBX/Manual/State	DDS	In Progress
95 A.1.16.5		FOC & Reject Response Complete (Expected) - Non-Mechanized/Centrex/Manual/State	DDS	In Progress
96 A.1.16.6	ORDERING	FOC & Reject Response Complete (Expected) - Non-Mechanized/ISDN/Manual/State	DDS	In Progress
97 A.1.17.1	ORDERING	FOC & Reject Response Proper (Not Expected) - Mechanized/Residence/Electronic/State	DDS	In Progress
98 A.1.17.2	ORDERING	FOC & Reject Response Proper (Not Expected) - Mechanized/Business/Electronic/State	DDS	In Progress
99 A.1.17.3	ORDERING	FOC & Reject Response Proper (Not Expected) - Mechanized/Design (Specials)/Electronic/State	DDS	In Progress
100 A.1.17.4	ORDERING	FOC & Reject Response Proper (Not Expected) - Mechanized/PBX/Electronic/State	DDS	In Progress
101 A.1.17.5	ORDERING	FOC & Reject Response Proper (Not Expected) - Mechanized/Centrex/Electronic/State	DDS	In Progress
102 A.1.17.6	ORDERING	FOC & Reject Response Proper (Not Expected) - Mechanized/ISDN/Electronic/State	DDS	In Progress
103 A.1.18.1	ORDERING	FOC & Reject Response Proper (Not Expected) - Partially Mechanized/Residence/Partial Electronic/State	DDS	In Progress
104 A.1.18.2	ORDERING	FOC & Reject Response Proper (Not Expected) - Partially Mechanized/Business/Partial Electronic/State	DDS	In Progress
105 A.1.18.3	ORDERING	FOC & Reject Response Proper (Not Expected) - Partially Mechanized/Design (Specials)/Partial Electroni	DDS	In Progress
106 A.1.18.4	ORDERING	FOC & Reject Response Proper (Not Expected) - Partially Mechanized/PBX/Partial Electronic/State	DDS	In Progress
107 A.1.18.5	ORDERING	FOC & Reject Response Proper (Not Expected) - Partially Mechanized/Centrex/Partial Electronic/State	DDS	In Progress
108 A.1.18.6	ORDERING	FOC & Reject Response Proper (Not Expected) - Partially Mechanized/ISDN/Partial Electronic/State	DDS	In Progress
109 A.1.19.1	ORDERING	FOC & Reject Response Proper (Not Expected) - Non-Mechanized/Residence/Manual/State	DDS	In Progress
110 A.1.19.2	ORDERING	FOC & Reject Response Proper (Not Expected) - Non-Mechanized/Business/Manual/State	DDS	In Progress
111 A.1.19.3	ORDERING	FOC & Reject Response Proper (Not Expected) - Non-Mechanized/Design (Specials)/Manual/State	DDS	In Progress
112 A.1.19.4	ORDERING	FOC & Reject Response Proper (Not Expected) - Non-Mechanized/PBX/Manual/State	DDS	In Progress
113 A.1.19.5	ORDERING	FOC & Reject Response Proper (Not Expected) - Non-Mechanized/Centrex/Manual/State	DDS	In Progress
114 A.1.19.6	ORDERING	FOC & Reject Response Proper (Not Expected) - Non-Mechanized/ISDN/Manual/State	DDS	In Progress
115 A.2.1.1.1.1	PROVISIONING	Order Completion Interval/Residence/<10 circuits/Dispatch/State	DDS	Completed
116 A.2.1.1.1.2	PROVISIONING	Order Completion Interval/Residence/<10 circuits/Non-Dispatch/State	DDS	Completed
117 A.2.1.1.2.1	PROVISIONING	Order Completion Interval/Residence/>=10 circuits/Dispatch/State	DDS	Completed
118 A.2.1.1.2.2	PROVISIONING	Order Completion Interval/Residence/>=10 circuits/Non-Dispatch/State	DDS	Completed
119 A.2.1.2.1.1	PROVISIONING	Order Completion Interval/Business/<10 circuits/Dispatch/State	DDS	Completed
120 A.2.1.2.1.2	PROVISIONING	Order Completion Interval/Business/<10 circuits/Non-Dispatch/State	DDS	Completed
121 A.2.1.2.2.1	PROVISIONING	Order Completion Interval/Business/>=10 circuits/Dispatch/State	DDS	Completed
122 A.2.1.2.2.2	PROVISIONING	Order Completion Interval/Business/>=10 circuits/Non-Dispatch/State	DDS	Completed
123 A.2.1.3.1.1	PROVISIONING	Order Completion Interval/Design (Specials)/<10 circuits/Dispatch/State	DDS	Completed

124 A.2.1.3.1.2	PROVISIONING Order Completion Interval/Design (Specials)/<10 circuits/Non-Dispatch/State	DDS	Completed
125 A.2.1.3.2.1	PROVISIONING Order Completion Interval/Design (Specials)/>=10 circuits/Dispatch/State	DDS	Completed
126 A.2.1.3.2.2	PROVISIONING Order Completion Interval/Design (Specials)/>=10 circuits/Non-Dispatch/State	DDS	Completed
127 A.2.1.4.1.1	PROVISIONING Order Completion Interval/PBX/<10 circuits/Dispatch/State	DDS	Completed
128 A.2.1.4.1.2	PROVISIONING Order Completion Interval/PBX/<10 circuits/Non-Dispatch/State	DDS	Completed
129 A.2.1.4.2.1	PROVISIONING Order Completion Interval/PBX/>=10 circuits/Dispatch/State	DDS	Completed
130 A.2.1.4.2.2	PROVISIONING Order Completion Interval/PBX/>=10 circuits/Non-Dispatch/State	DDS	Completed
131 A.2.1.5.1.1	PROVISIONING Order Completion Interval/Centrex/<10 circuits/Dispatch/State	DDS	Completed
132 A.2.1.5.1.2	PROVISIONING Order Completion Interval/Centrex/<10 circuits/Non-Dispatch/State	DDS	Completed
133 A.2.1.5.2.1	PROVISIONING Order Completion Interval/Centrex/>=10 circuits/Dispatch/State	DDS	Completed
134 A.2.1.5.2.2	PROVISIONING Order Completion Interval/Centrex/>=10 circuits/Non-Dispatch/State	DDS	Completed
135 A.2.1.6.1.1	PROVISIONING Order Completion Interval/ISDN/<10 circuits/Dispatch/State	DDS	Completed
136 A.2.1.6.1.2	PROVISIONING Order Completion Interval/ISDN/<10 circuits/Non-Dispatch/State	DDS	Completed
137 A.2.1.6.2.1	PROVISIONING Order Completion Interval/ISDN/>=10 circuits/Dispatch/State	DDS	Completed
138 A.2.1.6.2.2	PROVISIONING Order Completion Interval/ISDN/>=10 circuits/Non-Dispatch/State	DDS	Completed
139 A.2.2.1.1.1.1	PROVISIONING Held Orders/Residence/<10 circuits/Facility/State	DDS	Completed
140 A.2.2.1.1.2.1	PROVISIONING Held Orders/Residence/<10 circuits/Equipment/State	DDS	Completed
141 A.2.2.1.1.3.1	PROVISIONING Held Orders/Residence/<10 circuits/Other/State	DDS	Completed
142 A.2.2.1.2.1.1	PROVISIONING Held Orders/Residence/>=10 circuits/Facility/State	DDS	Completed
143 A.2.2.1.2.2.1	PROVISIONING Held Orders/Residence/>=10 circuits/Equipment/State	DDS	Completed
144 A.2.2.1.2.3.1	PROVISIONING Held Orders/Residence/>=10 circuits/Other/State	DDS	Completed
145 A.2.2.2.1.1.1	PROVISIONING Held Orders/Business/<10 circuits/Facility/State	DDS	Completed
146 A.2.2.2.1.2.1	PROVISIONING Held Orders/Business/<10 circuits/Equipment/State	DDS	Completed
147 A.2.2.2.1.3.1	PROVISIONING Held Orders/Business/<10 circuits/Other/State	DDS	Completed
148 A.2.2.2.2.1.1	PROVISIONING Held Orders/Business/>=10 circuits/Facility/State	DDS	Completed
149 A.2.2.2.2.1	PROVISIONING Held Orders/Business/>=10 circuits/Equipment/State	DDS	Completed
150 A.2.2.2.3.1	PROVISIONING Held Orders/Business/>=10 circuits/Other/State	DDS	Completed
151 A.2.2.3.1.1.1	PROVISIONING Held Orders/Design (Specials)/<10 circuits/Facility/State	DDS	Completed
152 A.2.2.3.1.2.1	PROVISIONING Held Orders/Design (Specials)/<10 circuits/Equipment/State	DDS	Completed
153 A.2.2.3.1.3.1	PROVISIONING Held Orders/Design (Specials)/<10 circuits/Other/State	DDS	Completed
154 A.2.2.3.2.1.1	PROVISIONING Held Orders/Design (Specials)/>=10 circuits/Facility/State	DDS	Completed
155 A.2.2.3.2.2.1	PROVISIONING Held Orders/Design (Specials)/>=10 circuits/Equipment/State	DDS	Completed
156 A.2.2.3.2.3.1	PROVISIONING Held Orders/Design (Specials)/>=10 circuits/Other/State	DDS	Completed
157 A.2.2.4.1.1.1	PROVISIONING Held Orders/PBX/<10 circuits/Facility/State	DDS	Completed
158 A.2.2.4.1.2.1	PROVISIONING Held Orders/PBX/<10 circuits/Equipment/State	DDS	Completed
159 A.2.2.4.1.3.1	PROVISIONING Held Orders/PBX/<10 circuits/Other/State	DDS	Completed
160 A.2.2.4.2.1.1	PROVISIONING Held Orders/PBX/>=10 circuits/Facility/State	DDS	Completed
161 A.2.2.4.2.2.1	PROVISIONING Held Orders/PBX/>=10 circuits/Equipment/State	DDS	Completed
162 A.2.2.4.2.3.1	PROVISIONING Held Orders/PBX/>=10 circuits/Other/State	DDS	Completed
163 A.2.2.5.1.1.1	PROVISIONING Held Orders/Centrex/<10 circuits/Facility/State	DDS	Completed
164 A.2.2.5.1.2.1	PROVISIONING Held Orders/Centrex/<10 circuits/Equipment/State	DDS	Completed
165 A.2.2.5.1.3.1	PROVISIONING Held Orders/Centrex/<10 circuits/Other/State	DDS	Completed

166 A.2.2.5.2.1.1	PROVISIONING Held Orders/Centrex/>=10 circuits/Facility/State	DDS	Completed
	PROVISIONING Held Orders/Centrex/>=10 circuits/Equipment/State	DDS	Completed
168 A.2.2.5.2.3.1	PROVISIONING Held Orders/Centrex/>=10 circuits/Other/State	DDS	Completed
	PROVISIONING Held Orders/ISDN/<10 circuits/Facility/State	DDS	Completed
	PROVISIONING Held Orders/ISDN/<10 circuits/Equipment/State	DDS	Completed
171 A.2.2.6.1.3.1	PROVISIONING Held Orders/ISDN/<10 circuits/Other/State	DDS	Completed
172 A.2.2.6.2.1.1	PROVISIONING Held Orders/ISDN/>=10 circuits/Facility/State	DDS	Completed
173 A.2.2.6.2.2.1	PROVISIONING Held Orders/ISDN/>=10 circuits/Equipment/State	DDS	Completed
174 A.2.2.6.2.3.1	PROVISIONING Held Orders/ISDN/>=10 circuits/Other/State	DDS	Completed
175 A.2.3.1.1	PROVISIONING % Jeopardies/Residence/State	DDS	Retired
176 A.2.3.2.1	PROVISIONING % Jeopardies/Business/State	DDS	Retired
177 A.2.3.3.1	PROVISIONING % Jeopardies/Design (Specials)/State	DDS	Retired
178 A.2.3.4.1	PROVISIONING % Jeopardies/PBX/State	DDS	Retired
179 A.2.3.5.1	PROVISIONING % Jeopardies/Centrex/State	DDS	Retired
180 A.2.3.6.1	PROVISIONING % Jeopardies/ISDN/State	DDS	Retired
181 A.2.4.1.1	PROVISIONING % Jeopardies - Mechanized/Residence/Electronic/State	DDS	In Progress
182 A.2.4.2.1	PROVISIONING % Jeopardies - Mechanized/Business/Electronic/State	DDS	In Progress
183 A.2.4.3.1	PROVISIONING % Jeopardies - Mechanized/Design (Specials)/Electronic/State	DDS	In Progress
184 A.2.4.4.1	PROVISIONING % Jeopardies - Mechanized/PBX/Electronic/State	DDS	In Progress
185 A.2.4.5.1	PROVISIONING % Jeopardies - Mechanized/Centrex/Electronic/State	DDS	In Progress
186 A.2.4.6.1	PROVISIONING % Jeopardies - Mechanized/ISDN/Electronic/State	DDS	In Progress
187 A.2.5.1.1	PROVISIONING % Jeopardies - Non-Mechanized/Residence/Manual/State	DDS	In Progress
188 A.2.5.2.1	PROVISIONING % Jeopardies - Non-Mechanized/Business/Manual/State	DDS	In Progress
189 A.2.5.3.1	PROVISIONING % Jeopardies - Non-Mechanized/Design (Specials)/Manual/State	DDS	In Progress
190 A.2.5.4.1	PROVISIONING % Jeopardies - Non-Mechanized/PBX/Manual/State	DDS	In Progress
191 A.2.5.5.1	PROVISIONING % Jeopardies - Non-Mechanized/Centrex/Manual/State	DDS	In Progress
192 A.2.5.6.1	PROVISIONING % Jeopardies - Non-Mechanized/ISDN/Manual/State	DDS	In Progress
193 A.2.6.1.1	PROVISIONING Average Jeopardy Notice Interval/Residence/State	DDS	Retired
194 A.2.6.2.1	PROVISIONING Average Jeopardy Notice Interval/Business/State	DDS	Retired
195 A.2.6.3.1	PROVISIONING Average Jeopardy Notice Interval/Design (Specials)/State	DDS	Retired
196 A.2.6.4.1	PROVISIONING Average Jeopardy Notice Interval/PBX/State	DDS	Retired
197 A.2.6.5.1	PROVISIONING Average Jeopardy Notice Interval/Centrex/State	DDS	Retired
198 A.2.6.6.1	PROVISIONING Average Jeopardy Notice Interval/ISDN/State	DDS	Retired
199 A.2.7.1.1	PROVISIONING Average Jeopardy Notice Interval - Mechanized/Residence/Electronic/State	DDS	In Progress
200 A.2.7.2.1	PROVISIONING Average Jeopardy Notice Interval - Mechanized/Business/Electronic/State	DDS	In Progress
201 A.2.7.3.1	PROVISIONING Average Jeopardy Notice Interval - Mechanized/Design (Specials)/Electronic/State	DDS	In Progress
202 A.2.7.4.1	PROVISIONING Average Jeopardy Notice Interval - Mechanized/PBX/Electronic/State	DDS	In Progress
203 A.2.7.5.1	PROVISIONING Average Jeopardy Notice Interval - Mechanized/Centrex/Electronic/State	DDS	In Progress
204 A.2.7.6.1	PROVISIONING Average Jeopardy Notice Interval - Mechanized/ISDN/Electronic/State	DDS	In Progress
205 A.2.8.1.1	PROVISIONING Average Jeopardy Notice Interval - Non-Mechanized/Residence/Manual/State	DDS	In Progress
206 A.2.8.2.1	PROVISIONING Average Jeopardy Notice Interval - Non-Mechanized/Business/Manual/State	DDS	In Progress
207 A.2.8.3.1	PROVISIONING Average Jeopardy Notice Interval - Non-Mechanized/Design (Specials)/Manual/State	DDS	In Progress

208 A.2.8.4.1	PROVISIONING Average Jeopardy Notice Interval - Non-Mechanized/PBX/Manual/State	DDS	In Progress
209 A.2.8.5.1	PROVISIONING Average Jeopardy Notice Interval - Non-Mechanized/Centrex/Manual/State	DDS	In Progress
210 A.2.8.6.1	PROVISIONING Average Jeopardy Notice Interval - Non-Mechanized/ISDN/Manual/State	DDS	In Progress
211 A.2.9.1.1	PROVISIONING % Jeopardy Notice within 48 hours - Mechanized/Residence/Electronic/State	DDS	In Progress
212 A.2.9.2.1	PROVISIONING % Jeopardy Notice within 48 hours - Mechanized/Business/Electronic/State	DDS	In Progress
213 A.2.9.3.1	PROVISIONING % Jeopardy Notice within 48 hours - Mechanized/Design (Specials)/Electronic/State	DDS	In Progress
214 A.2.9.4.1	PROVISIONING % Jeopardy Notice within 48 hours - Mechanized/PBX/Electronic/State	DDS	In Progress
215 A.2.9.5.1	PROVISIONING % Jeopardy Notice within 48 hours - Mechanized/Centrex/Electronic/State	DDS	In Progress
216 A.2.9.6.1	PROVISIONING % Jeopardy Notice within 48 hours - Mechanized/ISDN/Electronic/State	DDS	In Progress
217 A.2.10.1.1	PROVISIONING % Jeopardy Notice within 48 hours - Non-Mechanized/Residence/Manual/State	DDS	In Progress
218 A.2.10.2.1	PROVISIONING % Jeopardy Notice within 48 hours - Non-Mechanized/Business/Manual/State	DDS	In Progress
219 A.2.10.3.1	PROVISIONING % Jeopardy Notice within 48 hours - Non-Mechanized/Design (Specials)/Manual/State	DDS	In Progress
220 A.2.10.4.1	PROVISIONING % Jeopardy Notice within 48 hours - Non-Mechanized/PBX/Manual/State	DDS	In Progress
221 A.2.10.5.1	PROVISIONING % Jeopardy Notice within 48 hours - Non-Mechanized/Centrex/Manual/State	DDS	In Progress
222 A.2.10.6.1	PROVISIONING % Jeopardy Notice within 48 hours - Non-Mechanized/ISDN/Manual/State	DDS	In Progress
223 A.2.11.1.1.1	PROVISIONING % Missed Installation Appointments/Residence/<10 circuits/Dispatch/State	DDS	Completed
224 A.2.11.1.1.2.1	PROVISIONING % Missed Installation Appointments/Residence/<10 circuits/Non-Dispatch/State	DDS	Completed
225 A.2.11.1.2.1.1	PROVISIONING % Missed Installation Appointments/Residence/>=10 circuits/Dispatch/State	DDS	Completed
226 A.2.11.1.2.2.1	PROVISIONING % Missed Installation Appointments/Residence/>=10 circuits/Non-Dispatch/State	DDS	Completed
227 A.2.11.2.1.1.1	PROVISIONING % Missed Installation Appointments/Business/<10 circuits/Dispatch/State	DDS	Completed
228 A.2.11.2.1.2.1	PROVISIONING % Missed Installation Appointments/Business/<10 circuits/Non-Dispatch/State	DDS	Completed
229 A.2.11.2.2.1.1	PROVISIONING % Missed Installation Appointments/Business/>=10 circuits/Dispatch/State	DDS	Completed
230 A.2.11.2.2.2.1	PROVISIONING % Missed Installation Appointments/Business/>=10 circuits/Non-Dispatch/State	DDS	Completed
231 A.2.11.3.1.1.1	PROVISIONING % Missed Installation Appointments/Design (Specials)/<10 circuits/Dispatch/State	DDS	Completed
232 A.2.11.3.1.2.1	PROVISIONING % Missed Installation Appointments/Design (Specials)/<10 circuits/Non-Dispatch/State	DDS	Completed
233 A.2.11.3.2.1.1	PROVISIONING % Missed Installation Appointments/Design (Specials)/>=10 circuits/Dispatch/State	DDS	Completed
234 A.2.11.3.2.2.1	PROVISIONING % Missed Installation Appointments/Design (Specials)/>=10 circuits/Non-Dispatch/State	DDS	Completed
235 A.2.11.4.1.1.1	PROVISIONING % Missed Installation Appointments/PBX/<10 circuits/Dispatch/State	DDS	Completed
236 A.2.11.4.1.2.1	PROVISIONING % Missed Installation Appointments/PBX/<10 circuits/Non-Dispatch/State	DDS	Completed
237 A.2.11.4.2.1.1	PROVISIONING % Missed Installation Appointments/PBX/>=10 circuits/Dispatch/State	DDS	Completed
238 A.2.11.4.2.2.1	PROVISIONING % Missed Installation Appointments/PBX/>=10 circuits/Non-Dispatch/State	DDS	Completed
239 A.2.11.5.1.1.1	PROVISIONING % Missed Installation Appointments/Centrex/<10 circuits/Dispatch/State	DDS	Completed
240 A.2.11.5.1.2.1	PROVISIONING % Missed Installation Appointments/Centrex/<10 circuits/Non-Dispatch/State	DDS	Completed
241 A.2.11.5.2.1.1	PROVISIONING % Missed Installation Appointments/Centrex/>=10 circuits/Dispatch/State	DDS	Completed
242 A.2.11.5.2.2.1	PROVISIONING % Missed Installation Appointments/Centrex/>=10 circuits/Non-Dispatch/State	DDS	Completed
243 A.2.11.6.1.1.1	PROVISIONING % Missed Installation Appointments/ISDN/<10 circuits/Dispatch/State	DDS	Completed
244 A.2.11.6.1.2.1	PROVISIONING % Missed Installation Appointments/ISDN/<10 circuits/Non-Dispatch/State	DDS	Completed
245 A.2.11.6.2.1.1	PROVISIONING % Missed Installation Appointments/ISDN/>=10 circuits/Dispatch/State	DDS	Completed
246 A.2.11.6.2.2.1	PROVISIONING % Missed Installation Appointments/ISDN/>=10 circuits/Non-Dispatch/State	DDS	Completed
247 A.2.12.1.1.1.1	PROVISIONING % Provisioning Troubles within 30 Days/Residence/<10 circuits/Dispatch/State	DDS	In Progress
248 A.2.12.1.1.2.1	PROVISIONING % Provisioning Troubles within 30 Days/Residence/<10 circuits/Non-Dispatch/State	DDS	In Progress
249 A.2.12.1.2.1.1	PROVISIONING % Provisioning Troubles within 30 Days/Residence/>=10 circuits/Dispatch/State	DDS	In Progress

250 A.2.12.1.2.2.1	PROVISIONING % Provisioning Troubles within 30 Days/Residence/>=10 circuits/Non-Dispatch/State	DDS	In Drawage
	PROVISIONING % Provisioning Troubles within 30 Days/Residence/>=10 circuits/Dispatch/State	DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/Business/<10 circuits/Dispatch/State	DDS	In Progress
253 A.2.12.2.2.1.1		DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/Business/>=10 circuits/Dispatch/State	DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/Business/>=10 circuits/Non-Dispatch/State		In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/Design (Specials)/<10 circuits/Dispatch/State	DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/Design (Specials)/<10 circuits/Non-Dispatch/State	DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/Design (Specials)/>=10 circuits/Dispatch/State	DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/Design (Specials)/>=10 circuits/Non-Dispatch/State	DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/PBX/<10 circuits/Dispatch/State	DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/PBX/<10 circuits/Non-Dispatch/State	DDS	In Progress
	PROVISIONING % Provisioning Troubles within 30 Days/PBX/>=10 circuits/Dispatch/State	DDS	In Progress
262 A.2.12.4.2.2.1	PROVISIONING % Provisioning Troubles within 30 Days/PBX/>=10 circuits/Non-Dispatch/State	DDS	In Progress
263 A.2.12.5.1.1.1	PROVISIONING % Provisioning Troubles within 30 Days/Centrex/<10 circuits/Dispatch/State	DDS	In Progress
264 A.2.12.5.1.2.1	PROVISIONING % Provisioning Troubles within 30 Days/Centrex/<10 circuits/Non-Dispatch/State	DDS	In Progress
265 A.2.12.5.2.1.1	PROVISIONING % Provisioning Troubles within 30 Days/Centrex/>=10 circuits/Dispatch/State	DDS	In Progress
266 A.2.12.5.2.2.1	PROVISIONING % Provisioning Troubles within 30 Days/Centrex/>=10 circuits/Non-Dispatch/State	DDS	In Progress
267 A.2.12.6.1.1.1	PROVISIONING % Provisioning Troubles within 30 Days/ISDN/<10 circuits/Dispatch/State	DDS	In Progress
268 A.2.12.6.1.2.1	PROVISIONING % Provisioning Troubles within 30 Days/ISDN/<10 circuits/Non-Dispatch/State	DDS	In Progress
269 A.2.12.6.2.1.1	PROVISIONING N Provisioning Troubles within 30 Days/ISDN/>=10 circuits/Dispatch/State	DDS	In Progress
270 A.2.12.6.2.2.1	PROVISIONING % Provisioning Troubles within 30 Days/ISDN/>=10 circuits/Non-Dispatch/State	DDS	In Progress
271 A.2.13.1.1.1	PROVISIONING Average Completion Notice Interval/Residence/<10 circuits/Dispatch/State	DDS	Retired
272 A.2.13.1.1.2.1	PROVISIONING Average Completion Notice Interval/Residence/<10 circuits/Non-Dispatch/State	DDS	Retired
273 A.2.13.1.2.1.1	PROVISIONING Average Completion Notice Interval/Residence/>=10 circuits/Dispatch/State	DDS	Retired
274 A.2.13.1.2.2.1	PROVISIONING Average Completion Notice Interval/Residence/>=10 circuits/Non-Dispatch/State	DDS	Retired
275 A.2.13.2.1.1.1	PROVISIONING Average Completion Notice Interval/Business/<10 circuits/Dispatch/State	DDS	Retired
276 A.2.13.2.1.2.1	PROVISIONING Average Completion Notice Interval/Business/<10 circuits/Non-Dispatch/State	DDS	Retired
277 A.2.13.2.2.1.1	PROVISIONING Average Completion Notice Interval/Business/>=10 circuits/Dispatch/State	DDS	Retired
278 A.2.13.2.2.2.1	PROVISIONING Average Completion Notice Interval/Business/>=10 circuits/Non-Dispatch/State	DDS	Retired
279 A.2.13.3.1.1.1	PROVISIONING Average Completion Notice Interval/Design (Specials)/<10 circuits/Dispatch/State	DDS	Retired
280 A.2.13.3.1.2.1	PROVISIONING Average Completion Notice Interval/Design (Specials)/<10 circuits/Non-Dispatch/State	DDS	Retired
281 A.2.13.3.2.1.1	PROVISIONING Average Completion Notice Interval/Design (Specials)/>=10 circuits/Dispatch/State	DDS	Retired
282 A.2.13.3.2.2.1	PROVISIONING Average Completion Notice Interval/Design (Specials)/>=10 circuits/Non-Dispatch/State	DDS	Retired
283 A.2.13.4.1.1.1	PROVISIONING Average Completion Notice Interval/PBX/<10 circuits/Dispatch/State	DDS	Retired
284 A.2.13.4.1.2.1	PROVISIONING Average Completion Notice Interval/PBX/<10 circuits/Non-Dispatch/State	DDS	Retired
285 A.2.13.4.2.1.1	PROVISIONING Average Completion Notice Interval/PBX/>=10 circuits/Dispatch/State	DDS	Retired
286 A.2.13.4.2.2.1	PROVISIONING Average Completion Notice Interval/PBX/>=10 circuits/Non-Dispatch/State	DDS	Retired
287 A.2.13.5.1.1.1	PROVISIONING Average Completion Notice Interval/Centrex/<10 circuits/Dispatch/State	DDS	Retired
288 A.2.13.5.1.2.1	PROVISIONING Average Completion Notice Interval/Centrex/<10 circuits/Non-Dispatch/State	DDS	Retired
289 A.2.13.5.2.1.1	PROVISIONING Average Completion Notice Interval/Centrex/>=10 circuits/Dispatch/State	DDS	Retired
290 A.2.13.5.2.2.1	PROVISIONING Average Completion Notice Interval/Centrex/>=10 circuits/Non-Dispatch/State	DDS	Retired
291 A.2.13.6.1.1.1	PROVISIONING Average Completion Notice Interval/ISDN/<10 circuits/Dispatch/State	DDS	Retired
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292 A.2.13.6.1.2.1 PROVISIONING Average Completion Notice Interval/ISDN/<10 circuits/Non-Dispatch/State	DDS	Retired
293 A.2.13.6.2.1.1 PROVISIONING Average Completion Notice Interval/ISDN/>=10 circuits/Dispatch/State	DDS	Retired
294 A.2.13.6.2.2.1 PROVISIONING Average Completion Notice Interval/ISDN/>=10 circuits/Non-Dispatch/State	DDS	Retired
295 A.2.14.1.1.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/Residence/Electronic/<10 circuits/Dispatch/State	DDS	In Progress
296 A.2.14.1.1.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/Residence/Electronic/<10 circuits/Non-Dispatch/State	DDS	In Progress
297 A.2.14.1.2.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/Residence/Electronic/>=10 circuits/Dispatch/State	DDS	In Progress
298 A.2.14.1.2.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/Residence/Electronic/>=10 circuits/Non-Dispatch/State	DDS	In Progress
299 A.2.14.2.1.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/Business/Electronic/<10 circuits/Dispatch/State	DDS	In Progress
300 A.2.14.2.1.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/Business/Electronic/<10 circuits/Non-Dispatch/State	DDS	In Progress
301 A.2.14.2.2.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/Business/Electronic/>=10 circuits/Dispatch/State	DDS	In Progress
302 A.2.14.2.2.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/Business/Electronic/>=10 circuits/Non-Dispatch/State	DDS	In Progress
303 A.2.14.3.1.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/Design (Specials)/Electronic/<10 circuits/Dispatch/State	DDS	In Progress
304 A.2.14.3.1.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/Design (Specials)/Electronic/<10 circuits/Non-Dispatch/	DDS	In Progress
305 A.2.14.3.2.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/Design (Specials)/Electronic/>=10 circuits/Dispatch/Sta	DDS	In Progress
306 A.2.14.3.2.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/Design (Specials)/Electronic/>=10 circuits/Non-Dispatch	DDS	In Progress
307 A.2.14.4.1.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/PBX/Electronic/<10 circuits/Dispatch/State	DDS	In Progress
308 A.2.14.4.1.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/PBX/Electronic/<10 circuits/Non-Dispatch/State	DDS	In Progress
309 A.2.14.4.2.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/PBX/Electronic/>=10 circuits/Dispatch/State	DDS	In Progress
310 A.2.14.4.2.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/PBX/Electronic/>=10 circuits/Non-Dispatch/State	DDS	In Progress
311 A.2.14.5.1.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/Centrex/Electronic/<10 circuits/Dispatch/State	DDS	In Progress
312 A.2.14.5.1.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/Centrex/Electronic/<10 circuits/Non-Dispatch/State	DDS	In Progress
313 A.2.14.5.2.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/Centrex/Electronic/>=10 circuits/Dispatch/State	DDS	In Progress
314 A.2.14.5.2.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/Centrex/Electronic/>=10 circuits/Non-Dispatch/State	DDS	In Progress
315 A.2.14.6.1.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/ISDN/Electronic/<10 circuits/Dispatch/State	DDS	In Progress
316 A.2.14.6.1.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/ISDN/Electronic/<10 circuits/Non-Dispatch/State	DDS	In Progress
317 A.2.14.6.2.1.1 PROVISIONING Average Completion Notice Interval - Mechanized/ISDN/Electronic/>=10 circuits/Dispatch/State	DDS	In Progress
318 A.2.14.6.2.2.1 PROVISIONING Average Completion Notice Interval - Mechanized/ISDN/Electronic/>=10 circuits/Non-Dispatch/State	DDS	In Progress
319 A.2.15.1.1.1.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Residence/Manual/<10 circuits/Dispatch/State	DDS	In Progress
320 A.2.15.1.1.2.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Residence/Manual/<10 circuits/Non-Dispatch/State	DDS	In Progress
321 A.2.15.1.2.1.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Residence/Manual/>=10 circuits/Dispatch/State	DDS	In Progress
322 A.2.15.1.2.2.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Residence/Manual/>=10 circuits/Non-Dispatch/Sta	DDS	In Progress
323 A.2.15.2.1.1.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Business/Manual/<10 circuits/Dispatch/State	DDS	In Progress
324 A.2.15.2.1.2.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Business/Manual/<10 circuits/Non-Dispatch/State	DDS	In Progress
325 A.2.15.2.2.1.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Business/Manual/>=10 circuits/Dispatch/State	DDS	In Progress
326 A.2.15.2.2.2.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Business/Manual/>=10 circuits/Non-Dispatch/State	DDS	In Progress
327 A.2.15.3.1.1.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Design (Specials)/Manual/<10 circuits/Dispatch/Sta	DDS	In Progress
328 A.2.15.3.1.2.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Design (Specials)/Manual/<10 circuits/Non-Dispatce	DDS	In Progress
329 A.2.15.3.2.1.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Design (Specials)/Manual/>=10 circuits/Dispatch/S	DDS	In Progress
330 A.2.15.3.2.2.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/Design (Specials)/Manual/>=10 circuits/Non-Dispa	DDS	In Progress
331 A.2.15.4.1.1.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/PBX/Manual/<10 circuits/Dispatch/State	DDS	In Progress
332 A.2.15.4.1.2.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/PBX/Manual/<10 circuits/Non-Dispatch/State	DDS	In Progress
333 A.2.15.4.2.1.1 PROVISIONING Average Completion Notice Interval - Non-Mechanized/PBX/Manual/>=10 circuits/Dispatch/State	DDS	In Progress

334 A.2.15.4.2.2.1	PROVISIONING Average Completion Notice Interval - Non-Mechanized/PBX/Manual/>=10 circuits/Non-Dispatch/State	DDS	In Progress
335 A.2.15.5.1.1.1	PROVISIONING Average Completion Notice Interval - Non-Mechanized/Centrex/Manual/<10 circuits/Dispatch/State	DDS	In Progress
	PROVISIONING Average Completion Notice Interval - Non-Mechanized/Centrex/Manual/<10 circuits/Non-Dispatch/State	DDS	In Progress
337 A.2.15.5.2.1.1	PROVISIONING Average Completion Notice Interval - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State	DDS	In Progress
<u> </u>	PROVISIONING Average Completion Notice Interval - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State	DDS	In Progress
339 A.2.15.6.1.1.1	PROVISIONING Average Completion Notice Interval - Non-Mechanized/ISDN/Manual/<10 circuits/Dispatch/State	DDS	In Progress
340 A.2.15.6.1.2.1	PROVISIONING Average Completion Notice Interval - Non-Mechanized/ISDN/Manual/<10 circuits/Non-Dispatch/State	DDS	In Progress
341 A.2.15.6.2.1.1	PROVISIONING Average Completion Notice Interval - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State	DDS	In Progress
342 A.2.15.6.2.2.1	PROVISIONING Average Completion Notice Interval - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State	DDS	In Progress
343 A.2.16.1.1.1	PROVISIONING Total Service Order Cycle Time/Residence/<10 circuits/Dispatch/State	DDS	Completed
344 A.2.16.1.1.2.1	PROVISIONING Total Service Order Cycle Time/Residence/<10 circuits/Non-Dispatch/State	DDS	Completed
345 A.2.16.1.2.1.1	PROVISIONING Total Service Order Cycle Time/Residence/>=10 circuits/Dispatch/State	DDS	Completed
346 A.2.16.1.2.2.1	PROVISIONING Total Service Order Cycle Time/Residence/>=10 circuits/Non-Dispatch/State	DDS	Completed
347 A.2.16.2.1.1.1	PROVISIONING Total Service Order Cycle Time/Business/<10 circuits/Dispatch/State	DDS	Completed
348 A.2.16.2.1.2.1	PROVISIONING Total Service Order Cycle Time/Business/<10 circuits/Non-Dispatch/State	DDS	Completed
349 A.2.16.2.2.1.1	PROVISIONING Total Service Order Cycle Time/Business/>=10 circuits/Dispatch/State	DDS	Completed
350 A.2.16.2.2.2.1	PROVISIONING Total Service Order Cycle Time/Business/>=10 circuits/Non-Dispatch/State	DDS	Completed
351 A.2.16.3.1.1.1	PROVISIONING Total Service Order Cycle Time/Design (Specials)/<10 circuits/Dispatch/State	DDS	Completed
352 A.2.16.3.1.2.1	PROVISIONING Total Service Order Cycle Time/Design (Specials)/<10 circuits/Non-Dispatch/State	DDS	Completed
353 A.2.16.3.2.1.1	PROVISIONING Total Service Order Cycle Time/Design (Specials)/>=10 circuits/Dispatch/State	DDS	Completed
354 A.2.16.3.2.2.1	PROVISIONING Total Service Order Cycle Time/Design (Specials)/>=10 circuits/Non-Dispatch/State	DDS	Completed
355 A.2.16.4.1.1.1	PROVISIONING Total Service Order Cycle Time/PBX/<10 circuits/Dispatch/State	DDS	Completed
356 A.2.16.4.1.2.1	PROVISIONING Total Service Order Cycle Time/PBX/<10 circuits/Non-Dispatch/State	DDS	Completed
357 A.2.16.4.2.1.1	PROVISIONING Total Service Order Cycle Time/PBX/>=10 circuits/Dispatch/State	DDS	Completed
358 A.2.16.4.2.2.1	PROVISIONING Total Service Order Cycle Time/PBX/>=10 circuits/Non-Dispatch/State	DDS	Completed
359 A.2.16.5.1.1.1	PROVISIONING Total Service Order Cycle Time/Centrex/<10 circuits/Dispatch/State	DDS	Completed
360 A.2.16.5.1.2.1	PROVISIONING Total Service Order Cycle Time/Centrex/<10 circuits/Non-Dispatch/State	DDS	Completed
361 A.2.16.5.2.1.1	PROVISIONING Total Service Order Cycle Time/Centrex/>=10 circuits/Dispatch/State	DDS	Completed
362 A.2.16.5.2.2.1	PROVISIONING Total Service Order Cycle Time/Centrex/>=10 circuits/Non-Dispatch/State	DDS	Completed
363 A.2.16.6.1.1.1	PROVISIONING Total Service Order Cycle Time/ISDN/<10 circuits/Dispatch/State	DDS	Completed
364 A.2.16.6.1.2.1	PROVISIONING Total Service Order Cycle Time/ISDN/<10 circuits/Non-Dispatch/State	DDS	Completed
365 A.2.16.6.2.1.1	PROVISIONING Total Service Order Cycle Time/ISDN/>=10 circuits/Dispatch/State	DDS	Completed
366 A.2.16.6.2.2.1	PROVISIONING Total Service Order Cycle Time/ISDN/>=10 circuits/Non-Dispatch/State	DDS	Completed
367 A.2.17.1.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Residence/Electronic/<10 circuits/Dispatch/State	DDS	Completed
368 A.2.17.1.1.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Residence/Electronic/<10 circuits/Non-Dispatch/State	DDS	Completed
369 A.2.17.1.2.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Residence/Electronic/>=10 circuits/Dispatch/State	DDS	Completed
370 A.2.17.1.2.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Residence/Electronic/>=10 circuits/Non-Dispatch/State	DDS	Completed
371 A.2.17.2.1.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Business/Electronic/<10 circuits/Dispatch/State	DDS	Completed
372 A.2.17.2.1.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Business/Electronic/<10 circuits/Non-Dispatch/State	DDS	Completed
373 A.2.17.2.2.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Business/Electronic/>=10 circuits/Dispatch/State	DDS	Completed
374 A.2.17.2.2.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Business/Electronic/>=10 circuits/Non-Dispatch/State	DDS	Completed
375 A.2.17.3.1.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Design (Specials)/Electronic/<10 circuits/Dispatch/State	DDS	Completed

376 A.2.17.3.1.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Design (Specials)/Electronic/<10 circuits/Non-Dispatch/Stat	DDS	Completed
377 A.2.17.3.2.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Design (Specials)/Electronic/>=10 circuits/Dispatch/State	DDS	Completed
378 A.2.17.3.2.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Design (Specials)/Electronic/>=10 circuits/Non-Dispatch/Sta	DDS	Completed
379 A.2.17.4.1.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/PBX/Electronic/<10 circuits/Dispatch/State	DDS	Completed
380 A.2.17.4.1.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/PBX/Electronic/<10 circuits/Non-Dispatch/State	DDS	Completed
381 A.2.17.4.2.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/PBX/Electronic/>=10 circuits/Dispatch/State	DDS	Completed
382 A.2.17.4.2.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/PBX/Electronic/>=10 circuits/Non-Dispatch/State	DDS	Completed
383 A.2.17.5.1.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Centrex/Electronic/<10 circuits/Dispatch/State	DDS	Completed
384 A.2.17.5.1.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Centrex/Electronic/<10 circuits/Non-Dispatch/State	DDS	Completed
385 A.2.17.5.2.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Centrex/Electronic/>=10 circuits/Dispatch/State	DDS	Completed
386 A.2.17.5.2.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/Centrex/Electronic/>=10 circuits/Non-Dispatch/State	DDS	Completed
387 A.2.17.6.1.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/ISDN/Electronic/<10 circuits/Dispatch/State	DDS	Completed
388 A.2.17.6.1.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/ISDN/Electronic/<10 circuits/Non-Dispatch/State	DDS	Completed
389 A.2.17.6.2.1.1	PROVISIONING Total Service Order Cycle Time - Mechanized/ISDN/Electronic/>=10 circuits/Dispatch/State	DDS	Completed
390 A.2.17.6.2.2.1	PROVISIONING Total Service Order Cycle Time - Mechanized/ISDN/Electronic/>=10 circuits/Non-Dispatch/State	DDS	Completed
391 A.2.18.1.1.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Residence/Partial Electronic/<10 circuits/Dispatch/	DDS	Completed
392 A.2.18.1.1.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Residence/Partial Electronic/<10 circuits/Non-Dispartial Electronic/	DDS	Completed
393 A.2.18.1.2.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Residence/Partial Electronic/>=10 circuits/Dispatch	DDS	Completed
394 A.2.18.1.2.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Residence/Partial Electronic/>=10 circuits/Non-Dis	DDS	Completed
395 A.2.18.2.1.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Business/Partial Electronic/<10 circuits/Dispatch/S	DDS	Completed
396 A.2.18.2.1.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Business/Partial Electronic/<10 circuits/Non-Dispat	DDS	Completed
397 A.2.18.2.2.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Business/Partial Electronic/>=10 circuits/Dispatch/	DDS	Completed
398 A.2.18.2.2.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Business/Partial Electronic/>=10 circuits/Non-Dispartial El	DDS	Completed
399 A.2.18.3.1.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Design (Specials)/Partial Electronic/<10 circuits/Dis	DDS	Completed
400 A.2.18.3.1.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Design (Specials)/Partial Electronic/<10 circuits/No	DDS	Completed
401 A.2.18.3.2.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Design (Specials)/Partial Electronic/>=10 circuits/D	DDS	Completed
402 A.2.18.3.2.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Design (Specials)/Partial Electronic/>=10 circuits/N	DDS	Completed
403 A.2.18.4.1.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/PBX/Partial Electronic/<10 circuits/Dispatch/State	DDS	Completed
404 A.2.18.4.1.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/PBX/Partial Electronic/<10 circuits/Non-Dispatch/S	DDS	Completed
405 A.2.18.4.2.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/PBX/Partial Electronic/>=10 circuits/Dispatch/State	DDS	Completed
406 A.2.18.4.2.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/PBX/Partial Electronic/>=10 circuits/Non-Dispatch/	DDS	Completed
407 A.2.18.5.1.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Centrex/Partial Electronic/<10 circuits/Dispatch/Sta	DDS	Completed
408 A.2.18.5.1.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Centrex/Partial Electronic/<10 circuits/Non-Dispatc	DDS	Completed
409 A.2.18.5.2.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Centrex/Partial Electronic/>=10 circuits/Dispatch/S	DDS	Completed
410 A.2.18.5.2.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/Centrex/Partial Electronic/>=10 circuits/Non-Dispat	DDS	Completed
411 A.2.18.6.1.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/ISDN/Partial Electronic/<10 circuits/Dispatch/State	DDS	Completed
412 A.2.18.6.1.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/ISDN/Partial Electronic/<10 circuits/Non-Dispatch/s	DDS	Completed
413 A.2.18.6.2.1.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/ISDN/Partial Electronic/>=10 circuits/Dispatch/Stat	DDS	Completed
414 A.2.18.6.2.2.1	PROVISIONING Total Service Order Cycle Time - Partially Mechanized/ISDN/Partial Electronic/>=10 circuits/Non-Dispatch	DDS	Completed
415 A.2.19.1.1.1	PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Residence/Manual/<10 circuits/Dispatch/State	DDS	Completed
416 A.2.19.1.1.2.1	PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Residence/Manual/<10 circuits/Non-Dispatch/State	DDS	Completed
417 A.2.19.1.2.1.1	PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Residence/Manual/>=10 circuits/Dispatch/State	DDS	Completed

419 A.2 19.2.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Business/Manual/-10 circuits/Non-Dispatch/State DDS Completed 20 A.2 19.2.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Business/Manual/-10 circuits/Dispatch/State DDS Completed 21 A.2 19.2.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Business/Manual/s-10 circuits/Dispatch/State DDS Completed 22 A.2 19.2.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Business/Manual/s-10 circuits/Dispatch/State DDS Completed 23 A.2 19.3.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Business/Manual/s-10 circuits/Non-Dispatch/State DDS Completed 24 A.2 19.3.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Design (Specials)/Manual/s-10 circuits/Non-Dispatch/State DDS Completed 24 A.2 19.3.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Design (Specials)/Manual/s-10 circuits/Non-Dispatch/State DDS Completed 24 A.2 19.3.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Design (Specials)/Manual/s-10 circuits/Non-Dispatch/State DDS Completed 25 A.2 19.3.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Design (Specials)/Manual/s-10 circuits/Non-Dispatch/State DDS Completed 24 DAS 2.2 19.4.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PEX/Manual/s-10 circuits/Non-Dispatch/State DDS Completed 24 DAS 2.2 19.4.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PEX/Manual/s-10 circuits/Non-Dispatch/State DDS Completed 24 A.2 19.4.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/DEX/Manual/s-10 circuits/Non-Dispatch/State DDS Completed 24 A.2 19.5.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Service Des Completed 24 A.2 19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Service Des Completed 24 A.2 19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Service Des Completed 24 A.2 19.5.2.1.1 PROVISIONING	440 4 0 10 1 0 0 1	DDOWGONING Tatal Coming Order Code Code Time Non-Machaning (Davidence Magnet), 40 gipuite (Magnet)	DDC I	
420 A2.19.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Business/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.2.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Business/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.2.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Business/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.3.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Design (Specials/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.3.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Design (Specials/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.3.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Design (Specials/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.3.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Design (Specials/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.4.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Des/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.4.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PBX/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.4.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PBX/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.4.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Des/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Des/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Des/Manual/s-10 circuits/Non-Dispatch/State DDS Completed A2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/SDN/Manual/s-10 circuits/Non-Dispatch/State DDS Completed		PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Residence/Manual/>=10 circuits/Non-Dispatch/State	DDS	Completed
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A2 19.4.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PBX/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.4.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PBX/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.4.2.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PBX/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.5.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.5.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/SDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.6.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 19.6.2.1.1 PROVISIONING Total Service Order Cycle Time Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 20.1.1.1.1 PROVISIONING Total Service Order Cycle Time Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed A2 20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Pasidence/>=10 circuits/Non-Dispatch/State DDS Completed A2 20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Pasidence/>=10 circuits/Non-Dispatch/State DDS Completed A2 20.1.1.1 PROVISIONING Total				
4.219.4.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PBX/Manual/>=10 circuits/Dispatch/State DDS Completed 430 A.2.19.4.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PBX/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 430 A.2.19.5.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 432 A.2.19.5.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 432 A.2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State DDS Completed 434 A.2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State DDS Completed 435 A.2.19.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State DDS Completed 436 A.2.19.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State DDS Completed 436 A.2.19.6.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State DDS Completed 437 A.2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State DDS Completed 438 A.2.19.6.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/s-10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/s-10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/s-10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/s-10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.2.1 PROVISIONING				
A2.19.4.2.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/PBX/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 431 A.2.19.5.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 432 A.2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 434 A.2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 434 A.2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State DDS Completed 435 A.2.19.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/SDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 436 A.2.19.6.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 437 A.2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 438 A.2.19.6.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 439 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Non-Dispatch/State DDS Completed 441 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Non-Dispatch/State DDS Completed 442 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 444 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 445 A.2.20.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 446 A.2.20.2.1.1 PRO				
431 A.2.19.5.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/<10 circuits/Dispatch/State DDS Completed 432 A.2.19.5.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>-10 circuits/Dispatch/State DDS Completed 433 A.2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>-10 circuits/Dispatch/State DDS Completed 434 A.2.19.5.2.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>-10 circuits/Dispatch/State DDS Completed 435 A.2.19.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>-10 circuits/Dispatch/State DDS Completed 436 A.2.19.6.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>-10 circuits/Non-Dispatch/State DDS Completed 436 A.2.19.6.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>-10 circuits/Non-Dispatch/State DDS Completed 437 A.2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>-10 circuits/Non-Dispatch/State DDS Completed 438 A.2.19.6.2.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>-10 circuits/Non-Dispatch/State DDS Completed 439 A.2.20.1.1.2.1 PROVISIONING Total Service Order Cycle Time (offered/)Residence/<10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.1.2.1 PROVISIONING Total Service Order Cycle Time (offered/)Residence/<10 circuits/Dispatch/State DDS Completed 440 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered/)Residence/<10 circuits/Dispatch/State DDS Completed 440 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered/)Residence/<10 circuits/Dispatch/State DDS Completed 440 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered/)Residence/<10 circuits/Dispatch/State DDS Completed 440 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered/)Business/<10 circuits/Dispatch/State DDS Completed 440 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Tim				Completed
A2.19.5.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>10 circuits/Dispatch/State DDS Completed A3.4.219.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>10 circuits/Dispatch/State DDS Completed A3.4.219.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>10 circuits/Dispatch/State DDS Completed A3.4.219.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Gentrex/Manual/>10 circuits/Dispatch/State DDS Completed A3.4.219.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>10 circuits/Dispatch/State DDS Completed A3.4.219.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>10 circuits/Dispatch/State DDS Completed A3.4.219.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>10 circuits/Dispatch/State DDS Completed A3.4.220.1.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>10 circuits/Non-Dispatch/State DDS Completed A3.4.220.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Dispatch/State DDS Completed A3.4.220.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>10 circuits/Non-Dispatch/State DDS Completed A3.4.220.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>10 circuits/Non-Dispatch/State DDS Completed A3.4.220.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed A3.4.220.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>10 circuits/Non-Dispatch/State DDS Completed A3.4.220.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>10 circuits/Non-Dispatch/State DDS Completed A3.4.220.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>10 circuits/Dispatch/State DDS Comp				Completed
A33 A.2.19.5.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State DDS Completed A34 A.2.19.5.2.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State DDS Completed A35 A.2.19.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/<10 circuits/Dispatch/State DDS Completed A35 A.2.19.6.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/<10 circuits/Dispatch/State DDS Completed A37 A.2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/<10 circuits/Dispatch/State DDS Completed A37 A.2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State DDS Completed A38 A.2.19.6.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Dispatch/State DDS Completed A38 A.2.19.6.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Dispatch/State DDS Completed A38 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed A39 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed A39 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed A39 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed A39 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed A39 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed A39 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS				Completed
434 A.2.19.5.2.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/> 435 A.2.19.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/SDN/Manual/-10 circuits/Non-Dispatch/State DDS Completed 436 A.2.19.6.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/SDN/Manual/-10 circuits/Non-Dispatch/State DDS Completed 437 A.2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/SDN/Manual/-10 circuits/Non-Dispatch/State DDS Completed 438 A.2.19.6.2.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/SDN/Manual/> 439 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/-10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/-10 circuits/Non-Dispatch/State DDS Completed 441 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/-10 circuits/Non-Dispatch/State DDS Completed 442 A.2.20.1.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/-=10 circuits/Non-Dispatch/State DDS Completed 443 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/-=10 circuits/Non-Dispatch/State DDS Completed 444 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/-=10 circuits/Non-Dispatch/State DDS Completed 445 A.2.20.2.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/-10 circuits/Non-Dispatch/State DDS Completed 446 A.2.20.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/-10 circuits/Non-Dispatch/State DDS Completed 447 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>-10 circuits/Non-Dispatch/State DDS Completed 448 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/-10 circuits/Non-Dispatch/State DDS Completed 449 A.2.20.3.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/-10 circuits/Non-Dispatch/State DDS Completed 450 A.2.20.3.				Completed
A2.19.6.1.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/<10 circuits/Dispatch/State DDS Completed A36 A2.19.6.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/=10 circuits/Dispatch/State DDS Completed A37 A2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/=10 circuits/Dispatch/State DDS Completed A38 A2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/=10 circuits/Dispatch/State DDS Completed A39 A2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/-10 circuits/Dispatch/State DDS Completed A2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/-10 circuits/Dispatch/State DDS Completed A2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed A2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed A2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed A2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/-10 circuits/Non-Dispatch/State DDS Completed A2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed A2.20.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed A2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed A2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed A2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS C		PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State		Completed
436 A.2.19.6.1.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>10 circuits/Dispatch/State DDS Completed 437 A.2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State DDS Completed 438 A.2.19.6.2.2.1 PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State DDS Completed 439 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Dispatch/State DDS Completed 440 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Dispatch/State DDS Completed 441 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 442 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 443 A.2.20.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 444 A.2.20.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Dispatch/State DDS Completed 445 A.2.20.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 446 A.2.20.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 447 A.2.20.3.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 448 A.2.20.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed 449 A.2.20.3.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed 450 A.2.20.3.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed 451 A.2.20.4.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/St		PROVISIONING Total Service Order Cycle Time - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/State		Completed
437 A.2.19.6.2.1.1 PROVISIONING Total Service Order Cycle Time · Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State DDS Completed 438 A.2.19.6.2.2.1 PROVISIONING Total Service Order Cycle Time · Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 439 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Non-Dispatch/State DDS Completed 440 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Non-Dispatch/State DDS Completed 441 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 442 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 443 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 444 A.2.20.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 445 A.2.20.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 446 A.2.20.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 447 A.2.20.3.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 448 A.2.20.3.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed 449 A.2.20.3.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed 449 A.2.20.3.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 450 A.2.20.3.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 451 A.2.20.4.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Co	435 A.2.19.6.1.1.1	PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/<10 circuits/Dispatch/State	DDS	Completed
438 A.2.19.6.2.2.1 PROVISIONING Total Service Order Cycle Time · Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State DDS Completed 439 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Dispatch/State DDS Completed 440 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 441 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed 442 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 443 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 444 A.2.20.2.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Dispatch/State DDS Completed 445 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed 446 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed 447 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 448 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed 449 A.2.20.3.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed 450 A.2.20.3.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed 451 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed 452 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed 453 A.2.20.4.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DD	436 A.2.19.6.1.2.1	PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/<10 circuits/Non-Dispatch/State	DDS	Completed
439 A.2.20.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Dispatch/State DDS Completed 440 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Non-Dispatch/State DDS Completed 441 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed 442 A.2.20.1.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed 443 A.2.20.2.2.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Rusiness/<10 circuits/Non-Dispatch/State DDS Completed 444 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 445 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 446 A.2.20.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 447 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 448 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed 449 A.2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed 450 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed 451 A.2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed 452 A.2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed 453 A.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 454 A.2.20.4.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS C		PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State	DDS	Completed
A40 A.2.20.1.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Non-Dispatch/State DDS Completed A41 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed A42 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed A43 A.2.20.2.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed A44 A.2.20.2.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed A45 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed A46 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed A47 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed A48 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed A49 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed A49 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed A49 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed A50 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed A51 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed A52 A.2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed A53 A.2.20.4.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State DDS Complet	438 A.2.19.6.2.2.1	PROVISIONING Total Service Order Cycle Time - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/State	DDS	Completed
441 A.2.20.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State DDS Completed 442 A.2.20.1.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Dispatch/State DDS Completed 443 A.2.20.2.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Dispatch/State DDS Completed 444 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 445 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed 446 A.2.20.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed 447 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 448 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed 449 A.2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed 440 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed 450 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed 451 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed 452 A.2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed 453 A.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed 454 A.2.20.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed 455 A.2.20.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State DDS Completed 456 A.2.20.5.1.2.1 PROVISIONING Total Ser	439 A.2.20.1.1.1.1	PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Dispatch/State	DDS	Completed
442 A.2.20.1.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State DDS Completed 443 A.2.20.2.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Dispatch/State DDS Completed 444 A.2.20.2.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 445 A.2.20.2.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed 446 A.2.20.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 447 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed 448 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed 449 A.2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed 450 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed 451 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed 452 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/State DDS Completed 453 A.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 454 A.2.20.4.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 455 A.2.20.4.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 456 A.2.20.5.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Non-Dispatch/State DDS Completed 457 A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State	440 A.2.20.1.1.2.1	PROVISIONING Total Service Order Cycle Time (offered)/Residence/<10 circuits/Non-Dispatch/State	DDS	Completed
443 A.2.20.2.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Dispatch/State DDS Completed 444 A.2.20.2.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Dispatch/State DDS Completed 445 A.2.20.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed 446 A.2.20.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed 447 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 448 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed 449 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed 449 A.2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed 450 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed 451 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/State DDS Completed 452 A.2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed 453 A.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 454 A.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 455 A.2.20.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 456 A.2.20.5.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Non-Dispatch/State DDS Completed 457 A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed	441 A.2.20.1.2.1.1	PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Dispatch/State	DDS	Completed
444 A.2.20.2.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State DDS Completed 445 A.2.20.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed 446 A.2.20.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed 447 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed 448 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed 449 A.2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed 450 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed 451 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed 452 A.2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed 453 A.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 454 A.2.20.4.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 455 A.2.20.4.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed 456 A.2.20.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State DDS Completed 457 A.2.20.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State DDS Completed 458 A.2.20.5.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State DDS Completed 459 A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed	442 A.2.20.1.2.2.1	PROVISIONING Total Service Order Cycle Time (offered)/Residence/>=10 circuits/Non-Dispatch/State	DDS	Completed
A45 A.2.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State DDS Completed A46 A.2.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State DDS Completed A47 A.2.2.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed A48 A.2.2.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed A49 A.2.2.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed A49 A.2.2.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed A45 A.2.2.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/State DDS Completed A45 A.2.2.3.4.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed A45 A.2.2.3.4.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed A45 A.2.2.3.4.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed A45 A.2.3.4.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed A45 A.2.3.4.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed A45 A.2.3.5.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Non-Dispatch/State DDS Completed A45 A.2.3.5.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Non-Dispatch/State DDS Completed A45 A.2.3.5.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed A45 A.2.3.5.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed	443 A.2.20.2.1.1.1	PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Dispatch/State	DDS	Completed
446A.2.20.2.2.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/StateDDSCompleted447A.2.20.3.1.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State	444 A.2.20.2.1.2.1	PROVISIONING Total Service Order Cycle Time (offered)/Business/<10 circuits/Non-Dispatch/State	DDS	Completed
A47 A.2.20.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State DDS Completed A48 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed A49 A.2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed A50 A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed A51 A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/State DDS Completed A52 A.2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State DDS Completed A53 A.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed A54 A.2.20.4.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed A55 A.2.20.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed A56 A.2.20.5.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Non-Dispatch/State DDS Completed A57 A.2.20.5.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Dispatch/State DDS Completed A58 A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed A58 A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed	445 A.2.20.2.2.1.1	PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Dispatch/State	DDS	Completed
A48 A.2.20.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State DDS Completed A.2.20.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State DDS Completed A.2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed A.2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/State DDS Completed A.2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed A.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed A.2.20.4.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed A.2.20.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/State DDS Completed A.2.20.5.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State DDS Completed A.2.20.5.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Dispatch/State DDS Completed A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Dispatch/State DDS Completed A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed	446 A.2.20.2.2.2.1	PROVISIONING Total Service Order Cycle Time (offered)/Business/>=10 circuits/Non-Dispatch/State	DDS	Completed
449A.2.20.3.2.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/StateDDSCompleted450A.2.20.3.2.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/StateDDSCompleted451A.2.20.4.1.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/State	447 A.2.20.3.1.1.1	PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Dispatch/State	DDS	Completed
A 2.20.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State DDS Completed A 2.20.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/State DDS Completed A 2.20.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed A 3.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed A 3.2.20.4.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed A 3.2.20.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/State DDS Completed A 3.2.20.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State DDS Completed A 3.2.20.5.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/<10 circuits/Non-Dispatch/State DDS Completed A 3.2.20.5.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Dispatch/State DDS Completed A 3.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed A 3.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed	448 A.2.20.3.1.2.1	PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/<10 circuits/Non-Dispatch/State	DDS	
450A.2.20.3.2.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/StateDDSCompleted451A.2.20.4.1.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/State	449 A.2.20.3.2.1.1	PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Dispatch/State	DDS	Completed
451A.2.20.4.1.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/<10 circuits/Dispatch/StateDDSCompleted452A.2.20.4.1.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/State	450 A.2.20.3.2.2.1	PROVISIONING Total Service Order Cycle Time (offered)/Design (Specials)/>=10 circuits/Non-Dispatch/State	DDS	
452 Å.2.20.4.1.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/<10 circuits/Non-Dispatch/StateDDSCompleted453 Å.2.20.4.2.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/StateDDSCompleted454 Å.2.20.4.2.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/StateDDSCompleted455 Å.2.20.5.1.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State	451 A.2.20.4.1.1.1		DDS	
453A.2.20.4.2.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/>=10 circuits/Dispatch/StateDDSCompleted454A.2.20.4.2.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/StateDDSCompleted455A.2.20.5.1.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State	452 A.2.20.4.1.2.1		DDS	
454A.2.20.4.2.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/PBX/>=10 circuits/Non-Dispatch/StateDDSCompleted455A.2.20.5.1.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/State	453 A.2.20.4.2.1.1		DDS	
455A.2.20.5.1.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/Centrex/<10 circuits/Dispatch/StateDDSCompleted456A.2.20.5.1.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/Centrex/<10 circuits/Non-Dispatch/State	454 A.2.20.4.2.2.1		DDS	
456A.2.20.5.1.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/Centrex/<10 circuits/Non-Dispatch/StateDDSCompleted457A.2.20.5.2.1.1PROVISIONINGTotal Service Order Cycle Time (offered)/Centrex/>=10 circuits/Dispatch/StateDDSCompleted458A.2.20.5.2.2.1PROVISIONINGTotal Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/StateDDSCompleted			DDS	
457 A.2.20.5.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Dispatch/State DDS Completed 458 A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed				
458 A.2.20.5.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/Centrex/>=10 circuits/Non-Dispatch/State DDS Completed				
				
459 [A.2.20.6.1.1.1 PROVISIONING] Lotal Service Order Cycle Time (offered)/ISDN/<10 circuits/Dispatch/State I DDS I Completed	459 A.2.20.6.1.1.1	PROVISIONING Total Service Order Cycle Time (offered)/ISDN/<10 circuits/Dispatch/State	DDS	Completed

460 A.2.20.6.1.2.1 PROVISIONING Total Service Order Cycle Time (offered)/ISDN/<10 circuits/Non-Dispar	tch/State	DDS	Completed
460 A.2.20.6.2.1.1 PROVISIONING Total Service Order Cycle Time (offered)/ISDN/>=10 circuits/Noiri-Dispatch/		DDS	Completed
462 A.2.20.6.2.2.1 PROVISIONING Total Service Order Cycle Time (offered)/ISDN/>=10 circuits/Non-Disp		DDS	Completed
463 A.2.21.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Residence/Ele		DDS	Completed
464 A.2.21.1.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Residence/Ele		DDS	Completed
465 A.2.21.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Residence/Ele		DDS	Completed
466 A.2.21.1.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Residence/Ele		DDS	Completed
467 A.2.21.2.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Residence/Elect		DDS	Completed
468 A.2.21.2.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Business/Elect		DDS	Completed
469 A.2.21.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Business/Elect		DDS	Completed
470 A.2.21.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Business/Elect		DDS	
471 A.2.21.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Specia		DDS	Completed
471 A.2.21.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Provision of Provisi		DDS	Completed
472 A.2.21.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special 473 A.2.21.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special 473 A.2.21.3.2.1.1)		DDS	Completed
473 A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Design (Special Art A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized (Design A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized (Design A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized (Design A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized (Design A.2.21.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized (Design A.2.21.2.2.1 PROVISIONING Total Service Order Cycle Time (Offered) - Mechanized (Design A.2.21.2.2.1 PROVISIONING Total Service Order Cycle Time (Offered) - Mechanized (Design A.2.21.2.2.1 PROVISIONING Total Service Order Cycle Time (Offered) - Mechanized (Design A.2.21.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2		DDS	Completed Completed
		DDS	
475 A.2.21.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/PBX/Electronic 476 A.2.21.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/PBX/Electronic		DDS	Completed
		DDS	Completed
477 A.2.21.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/PBX/Electronic		DDS	Completed
478 A.2.21.4.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/PBX/Electronic		DDS	Completed
479 A.2.21.5.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Centrex/Electr 480 A.2.21.5.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/Centrex/Electr		DDS	Completed
		DDS	Completed
		DDS	Completed
		DDS	Completed
483 A.2.21.6.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/ISDN/Electron 484 A.2.21.6.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/ISDN/Electron		DDS	Completed
		DDS	Completed
485 A.2.21.6.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/ISDN/Electron			Completed
486 A.2.21.6.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Mechanized/ISDN/Electron		DDS	Completed
487 A.2.22.1.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Resid		DDS	Completed
488 A.2.22.1.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Resid		DDS	Completed
489 A.2.22.1.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Resid		DDS	Completed
490 A.2.22.1.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Resid		DDS	Completed
491 A.2.22.2.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Busin		DDS	Completed
492 A.2.22.2.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Busin		DDS	Completed
493 A.2.22.2.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Busin		DDS	Completed
494 A.2.22.2.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Busin		DDS	Completed
495 A.2.22.3.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Design	· · · · · · · · · · · · · · · · · · ·	DDS	Completed
496 A.2.22.3.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Design		DDS	Completed
497 A.2.22.3.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Design	^ ` ` ! 	DDS	Completed
498 A.2.22.3.2.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Design		DDS	Completed
499 A.2.22.4.1.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/PBX/		DDS	Completed
500 A.2.22.4.1.2.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/PBX/		DDS	Completed
501 A.2.22.4.2.1.1 PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/PBX/	Partial Electronic/>=10 circuits/Dispa	DDS	Completed

F	PROVIDENTIAL TO A STATE OF THE	550	
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/PBX/Partial Electronic/>=10 circuits/Non-	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Centrex/Partial Electronic/<10 circuits/Dis	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Centrex/Partial Electronic/<10 circuits/Not	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Centrex/Partial Electronic/>=10 circuits/DI	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/Centrex/Partial Electronic/>=10 circuits/N	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/ISDN/Partial Electronic/<10 circuits/Dispa	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/ISDN/Partial Electronic/<10 circuits/Non-I	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/ISDN/Partial Electronic/>=10 circuits/Disp	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Partially Mechanized/ISDN/Partial Electronic/>=10 circuits/Non	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Residence/Manual/<10 circuits/Dispatch/State	DDS	Completed
512 A.2.23.1.1.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Residence/Manual/<10 circuits/Non-Dispatch	DDS	Completed
513 A.2.23.1.2.1.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Residence/Manual/>=10 circuits/Dispatch/Sta	DDS	Completed
514 A.2.23.1.2.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Residence/Manual/>=10 circuits/Non-Dispatc	DDS	Completed
515 A.2.23.2.1.1.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Business/Manual/<10 circuits/Dispatch/State	DDS	Completed
516 A.2.23.2.1.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Business/Manual/<10 circuits/Non-Dispatch/\$	DDS	Completed
517 A.2.23.2.2.1.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Business/Manual/>=10 circuits/Dispatch/State	DDS	Completed
518 A.2.23.2.2.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Business/Manual/>=10 circuits/Non-Dispatch	DDS	Completed
519 A.2.23.3.1.1.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Design (Specials)/Manual/<10 circuits/Dispate	DD\$	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Design (Specials)/Manual/<10 circuits/Non-Di	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Design (Specials)/Manual/>=10 circuits/Dispa	DDS	Completed
522 A.2.23.3.2.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Design (Specials)/Manual/>=10 circuits/Non-I	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/PBX/Manual/<10 circuits/Dispatch/State	DDS	Completed
524 A.2.23.4.1.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/PBX/Manual/<10 circuits/Non-Dispatch/State	DDS	Completed
525 A.2.23.4.2.1.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/PBX/Manual/>=10 circuits/Dispatch/State	DDS	Completed
526 A.2.23.4.2.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/PBX/Manual/>=10 circuits/Non-Dispatch/State	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Centrex/Manual/<10 circuits/Dispatch/State	DDS	Completed
528 A.2.23.5.1.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Centrex/Manual/<10 circuits/Non-Dispatch/St	DDS	Completed
529 A.2.23.5.2.1.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Centrex/Manual/>=10 circuits/Dispatch/State	DDS	Completed
530 A.2.23.5.2.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/Centrex/Manual/>=10 circuits/Non-Dispatch/S	DDS	Completed
531 A.2.23.6.1.1.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/ISDN/Manual/<10 circuits/Dispatch/State	DDS	Completed
532 A.2.23.6.1.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/ISDN/Manual/<10 circuits/Non-Dispatch/State	DDS	Completed
	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/ISDN/Manual/>=10 circuits/Dispatch/State	DDS	Completed
534 A.2.23.6.2.2.1	PROVISIONING Total Service Order Cycle Time (offered) - Non-Mechanized/ISDN/Manual/>=10 circuits/Non-Dispatch/Stal	DDS	Completed
535 A.2.24.1.1.1	PROVISIONING % Completions w/o Notice or < 24 hours/Residence/Dispatch/State	DDS	Not Started
536 A.2.24.1.2.1	PROVISIONING % Completions w/o Notice or < 24 hours/Residence/Dispatch/State	DDS	Not Started
537 A.2.24.2.1.1	PROVISIONING % Completions w/o Notice or < 24 hours/Business/Dispatch/State	DDS	Not Started
538 A.2.24.2.2.1	PROVISIONING % Completions w/o Notice or < 24 hours/Business/Dispatch/State	DDS	Not Started
539 A.2.24.3.1.1	PROVISIONING % Completions w/o Notice or < 24 hours/Design (Specials)/Dispatch/State	DDS	Not Started
540 A.2.24.3.2.1	PROVISIONING % Completions w/o Notice or < 24 hours/Design (Specials)/Dispatch/State	DDS	Not Started
541 A.2.24.4.1.1	PROVISIONING % Completions w/o Notice or < 24 hours/PBX/Dispatch/State	DDS	Not Started
541 A.2.24.4.1.1 542 A.2.24.4.2.1	PROVISIONING % Completions w/o Notice or < 24 hours/PBX/Dispatch/State	DDS	Not Started
543 A.2.24.5.1.1		DDS	
543 A.Z.Z4.5.1.1	PROVISIONING % Completions w/o Notice or < 24 hours/Centrex/Dispatch/State	סטט	Not Started

544		DDOMEDANING	9/ Completions w/s Notice or - 24 hours/Controy/Dispetab/State	DDS	Not Started
F 4 5 1			% Completions w/o Notice or < 24 hours/Centrex/Dispatch/State % Completions w/o Notice or < 24 hours/ISDN/Dispatch/State	DDS	Not Started Not Started
<u> </u>			· · · · · · · · · · · · · · · · · · ·	DDS	
			% Completions w/o Notice or < 24 hours/ISDN/Dispatch/State	MANUAL	Not Started
			Service Order Accuracy/Residence/<10 circuits/Dispatch/State		Completed
			Service Order Accuracy/Residence/<10 circuits/Non-Dispatch/State	MANUAL	Completed
			Service Order Accuracy/Residence/>=10 circuits/Dispatch/State	MANUAL	Completed
-			Service Order Accuracy/Residence/>=10 circuits/Non-Dispatch/State	MANUAL	Completed
			Service Order Accuracy/Business/<10 circuits/Dispatch/State	MANUAL	Completed
1			Service Order Accuracy/Business/<10 circuits/Non-Dispatch/State	MANUAL	Completed
			Service Order Accuracy/Business/>=10 circuits/Dispatch/State	MANUAL	Completed
			Service Order Accuracy/Business/>=10 circuits/Non-Dispatch/State	MANUAL	Completed
			Service Order Accuracy/Design (Specials)/<10 circuits/Dispatch/State	MANUAL	Completed
			Service Order Accuracy/Design (Specials)/<10 circuits/Non-Dispatch/State	MANUAL	Completed
			Service Order Accuracy/Design (Specials)/>=10 circuits/Dispatch/State	MANUAL	Completed
558			Service Order Accuracy/Design (Specials)/>=10 circuits/Non-Dispatch/State	MANUAL	Completed
			Missed Repair Appointments/Residence/Dispatch/State	DDS	Completed
			Missed Repair Appointments/Residence/Non-Dispatch/State	DDS	Completed
561	A.3.1.2.1.1	M&R	Missed Repair Appointments/Business/Dispatch/State	DDS	Completed
562			Missed Repair Appointments/Business/Non-Dispatch/State	DDS	Completed
563	A.3.1.3.1.1	M&R	Missed Repair Appointments/Design (Specials)/Dispatch/State	DDS	Completed
564	A.3.1.3.2.1	M&R	Missed Repair Appointments/Design (Specials)/Non-Dispatch/State	DDS	Completed
565	A.3.1.4.1.1	M&R	Missed Repair Appointments/PBX/Dispatch/State	DDS	Completed
566	A.3.1.4.2.1	M&R	Missed Repair Appointments/PBX/Non-Dispatch/State	DDS	Completed
567	A.3.1.5.1.1	M&R	Missed Repair Appointments/Centrex/Dispatch/State	DDS	Completed
568	A.3.1.5.2.1	M&R	Missed Repair Appointments/Centrex/Non-Dispatch/State	DDS	Completed
569	A.3.1.6.1.1	M&R	Missed Repair Appointments/ISDN/Dispatch/State	DDS	Completed
570	A.3.1.6.2.1	M&R	Missed Repair Appointments/ISDN/Non-Dispatch/State	DDS	Completed
571	A.3.2.1.1.1	M&R	Customer Trouble Report Rate/Residence/Dispatch/State	DDS	Completed
572	A.3.2.1.2.1	M&R	Customer Trouble Report Rate/Residence/Non-Dispatch/State	DDS	Completed
573	A.3.2.2.1.1	M&R	Customer Trouble Report Rate/Business/Dispatch/State	DDS	Completed
574	A.3.2.2.2.1	M&R	Customer Trouble Report Rate/Business/Non-Dispatch/State	DDS	Completed
575	A.3.2.3.1.1	M&R	Customer Trouble Report Rate/Design (Specials)/Dispatch/State	DDS	Completed
576	A.3.2.3.2.1	M&R	Customer Trouble Report Rate/Design (Specials)/Non-Dispatch/State	DDS	Completed
	A.3.2.4.1.1	M&R	Customer Trouble Report Rate/PBX/Dispatch/State	DDS	Completed
	A.3.2.4.2.1	M&R	Customer Trouble Report Rate/PBX/Non-Dispatch/State	DDS	Completed
- 1		M&R	Customer Trouble Report Rate/Centrex/Dispatch/State	DDS	Completed
		M&R	Customer Trouble Report Rate/Centrex/Non-Dispatch/State	DDS	Completed
1		M&R	Customer Trouble Report Rate/ISDN/Dispatch/State	DDS	Completed
	A.3.2.6.2.1	M&R	Customer Trouble Report Rate/ISDN/Non-Dispatch/State	DDS	Completed
		M&R	Maintenance Average Duration/Residence/Dispatch/State	DDS	Completed
			Maintenance Average Duration/Residence/Non-Dispatch/State	DDS	Completed
		M&R	Maintenance Average Duration/Business/Dispatch/State	DDS	Completed

586 A.3.	.3.2.2.1	M&R	Maintenance Average Duration/Business/Non-Dispatch/State	DDS	Completed
587 A.3.	.3.3.1.1	M&R	Maintenance Average Duration/Design (Specials)/Dispatch/State	DDS	Completed
588 A.3.	.3.3.2.1	M&R	Maintenance Average Duration/Design (Specials)/Non-Dispatch/State	DDS	Completed
589 A.3.	.3.4.1.1	M&R	Maintenance Average Duration/PBX/Dispatch/State	DDS	Completed
590 A.3.	.3.4.2.1	M&R	Maintenance Average Duration/PBX/Non-Dispatch/State	DDS	Completed
591 A.3.	,3.5.1.1	M&R	Maintenance Average Duration/Centrex/Dispatch/State	DDS	Completed
592 A.3.	.3.5.2.1	M&R	Maintenance Average Duration/Centrex/Non-Dispatch/State	DDS	Completed
593 A.3.	.3.6.1.1	M&R	Maintenance Average Duration/ISDN/Dispatch/State	DDS	Completed
594 A.3.	.3.6.2.1	M&R	Maintenance Average Duration/ISDN/Non-Dispatch/State	DDS	Completed
595 A.3.	.4.1.1.1	M&R	% Repeat Troubles within 30 Days/Residence/Dispatch/State	DDS	Completed
596 A.3.	.4.1.2.1	M&R	% Repeat Troubles within 30 Days/Residence/Non-Dispatch/State	DDS	Completed
597 A.3.	.4.2.1.1	M&R	% Repeat Troubles within 30 Days/Business/Dispatch/State	DDS	Completed
598 A.3.	.4.2.2.1	M&R	% Repeat Troubles within 30 Days/Business/Non-Dispatch/State	DDS	Completed
599 A.3.	3.4.3.1.1	M&R	% Repeat Troubles within 30 Days/Design (Specials)/Dispatch/State	DDS	Completed
600 A.3.	3.4.3.2.1	M&R	% Repeat Troubles within 30 Days/Design (Specials)/Non-Dispatch/State	DDS	Completed
601 A.3.	3.4.4.1.1	M&R	% Repeat Troubles within 30 Days/PBX/Dispatch/State	DDS	Completed
602 A.3.	3.4.4.2.1	M&R	% Repeat Troubles within 30 Days/PBX/Non-Dispatch/State	DDS	Completed
603 A.3.	3.4.5.1.1	M&R	% Repeat Troubles within 30 Days/Centrex/Dispatch/State	DDS	Completed
604 A.3.	3.4.5.2.1	M&R	% Repeat Troubles within 30 Days/Centrex/Non-Dispatch/State	DDS	Completed
605 A.3.	3.4.6.1.1	M&R	% Repeat Troubles within 30 Days/ISDN/Dispatch/State	DDS	Completed
606 A.3.	3.4.6.2.1	M&R	% Repeat Troubles within 30 Days/ISDN/Non-Dispatch/State	DDS	Completed
607 A.3.	3.5.1.1.1	M&R	Out of Service > 24 hours/Residence/Dispatch/State	DDS	Completed
608 A.3.	3,5.1.2.1	M&R	Out of Service > 24 hours/Residence/Non-Dispatch/State	DDS	Completed
609 A.3.	3.5.2.1.1	M&R	Out of Service > 24 hours/Business/Dispatch/State	DDS	Completed
610 A.3.	3.5.2.2.1	M&R	Out of Service > 24 hours/Business/Non-Dispatch/State	DDS	Completed
611 A.3.	3.5.3.1.1	M&R	Out of Service > 24 hours/Design (Specials)/Dispatch/State	DDS	Completed
612 A.3.	3.5.3.2.1	M&R	Out of Service > 24 hours/Design (Specials)/Non-Dispatch/State	DDS	Completed
613 A.3.	3.5.4.1.1	M&R	Out of Service > 24 hours/PBX/Dispatch/State	DDS	Completed
614 A.3.	3.5.4.2.1	M&R	Out of Service > 24 hours/PBX/Non-Dispatch/State	DDS	Completed
615 A.3.	3.5.5.1.1	M&R	Out of Service > 24 hours/Centrex/Dispatch/State	DDS	Completed
616 A.3	3.5.5.2.1	M&R	Out of Service > 24 hours/Centrex/Non-Dispatch/State	DDS	Completed
617 A.3	3.5.6.1.1	M&R	Out of Service > 24 hours/ISDN/Dispatch/State	DDS	Completed
618 A.3.	3.5.6.2.1	M&R	Out of Service > 24 hours/ISDN/Non-Dispatch/State	DDS	Completed
619 A.4		BILLING	Invoice Accuracy/State	DDS	Completed
620 A.4	1.2.1	BILLING	Mean Time to Deliver Invoices - CRIS/Region	DDS	Completed

 TOTAL NOT STARTED
 12

 TOTAL IN PROGRESS
 198

 TOTAL COMPLETED (ALL 3 MONTHS)
 356

 SUBTOTAL
 566

 TOTAL RETIRED
 54

 TOTAL W/O RETIRED
 512